

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

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|----------------------------------|---|--------------------------------------|
| Glen Jones, |) | |
| |) | |
| Complainant, |) | |
| v. |) | <u>File. No. WC-2012-0203</u> |
| |) | |
| Missouri-American Water Company, |) | |
| |) | |
| Respondent. |) | |

CORRECTION TO STAFF REPORT

COMES NOW the Staff ("Staff") of the Missouri Public Service Commission ("Commission"), by and through counsel, and for its *Correction to Staff Report* states as follows:

1. On January 3, 2012, a formal complaint was filed with the Commission by Mr. Glen Jones (hereafter referred to as "Complainant") concerning a high water bill received from Missouri-American Water Company ("MAWC" or "Company").
2. On February 24, 2012, Staff filed its *Staff Report*.
3. On February 27, 2012, Staff Counsel's office realized that the affidavit of Mr. Jerry Scheible was inadvertently omitted from its *Staff Report*.
4. At this time, Staff is filing the entirety of the *Staff Report* with the relevant affidavit, to be treated as the *Staff Report* in this matter.

WHEREFORE, the Staff submits its *Correction to Staff Report*.

Respectfully submitted,

/s/ Meghan McClowry
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CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronic mailed to all counsel of record this 27th day of February, 2012.

/s/ Meghan McClowry