

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Charles Harter,	)	
	)	
Complainant,	)	
v.	)	<b><u>File No. WC-2013-0468</u></b>
	)	
Missouri-American Water Company,	)	
	)	
Respondent	)	

**ORDER SETTING EVIDENTIARY HEARING**

Issue Date: September 25, 2013

Effective Date: September 25, 2013

Charles A. Harter has filed a complaint against Missouri-American Water Company. The company has answered and the Staff of the Commission has filed a recommendation. The parties have met for a prehearing conference and have not settled the complaint. On September 20, 2013, Missouri-American Water Company filed a motion to disconnect Mr. Harter's service and Mr. Harter responded to the motion.

The Commission will set an evidentiary hearing. In light of the motion filed by Missouri-American, the hearing will be bifurcated. For the first part of the hearing, the Commission will gather facts and hear argument relevant only to the motion. The second part of the hearing will be relevant only to the complaint at large. The Commission will then issue an order regarding the motion, and separately issue a Report and Order resolving the complaint.

Prior to the hearing, the Commission will require the parties to file a list of witnesses and the order of presentation and cross. Staff should facilitate this filing.

**THE COMMISSION ORDERS THAT:**

1. An evidentiary hearing shall be held on October 18, 2013, at the Wainwright State Office Building, 111 North 7<sup>th</sup> Street, Suite 105, St. Louis, Missouri beginning at 10:00 a.m. The hearing will be held in a building that meets accessibility standards required by the Americans with Disabilities Act. If you need additional accommodations to participate in this public hearing, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 prior to the hearing.
2. The Staff of the Commission shall file, no later than October 16, 2013, a statement setting out the order of witnesses and cross-examination.
3. This order shall become effective upon issuance.



**BY THE COMMISSION**

A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Kennard L. Jones, Senior Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 25th day of September, 2013.