

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of Cathy J. Orler, et al.)	
Complainants,)	
v.)	
)	
Folsom Ridge, LLC,)	
)	<u>Case No. WC-2006-0082 et al.</u>
and)	
)	
Big Island Homeowners Water and Sewer)	
Association, Inc., f/k/a Big Island)	
Homeowners Association, Inc.,)	
Respondents.)	

**RESPONSE TO ORDER SCHEDULING LOCAL PUBLIC HEARING AND
DIRECTING THE PARTIES TO OFFER RECOMMENDATIONS ON HOW TO
NOTIFY THE RESIDENTS OF BIG ISLAND**

COMES NOW the Staff of the Missouri Public Service Commission and states the following regarding notification of Big Island residents of the local public hearing set for June 2, 2006:

1. On May 9, 2006, Staff sent a copy of the Commission's Order Scheduling Local Public Hearing and Directing the Parties to Offer Recommendations on How to Notify the Residents of Big Island issued May 4, 2006, to Pam Holstead in response to a request for this information.

2. Staff was informed on May 10, 2006, by Tonie Hiley, a resident of Big Island (see Attachment 1, email from Tonie Hiley), that she maintains a database with Big Island resident contact information, including mail and electronic mail addresses. Staff was further informed by Mrs. Hiley that Pam Holstead provided her with the above referenced Order, which Mrs. Hiley sent via electronic mail to all but 26 Big Island property owners

who do not have electronic mail addresses. Mrs. Hiley then stated her intent was to mail a copy of the Order to those remaining 26 residents.

3. Therefore, Staff suggests that if the Commission deems further individual notification necessary, it be carried out via a combination of electronic mail and traditional mail through the use of the Big Island Directory, filed as Exhibit 1 in Cathy Orler's response to this Order. This will help assist in sufficient notice to the residents of Big Island of the local public hearing set for June 2, 2006.

Respectfully submitted,

/s/ Shelley E. Syler

Shelley E. Syler

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Certificate of Service

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record this 11th day of May 2006.

/s/ Shelley E. Syler

Merciel, James

From: Phil and Tonie Hiley [tphiley@yahoo.com]
Sent: Wednesday, May 10, 2006 11:17 AM
To: Merciel, James
Subject: Order Scheduling Local Public Hearing/Big Island

Mr. Merciel,

My name is Tonie Hiley and I keep a database of all Big Island property owners. I received a copy of the order from Pam Holstead. I see that you were concerned about making sure the residents were aware of the hearing. I wanted to let you know that I have sent the e-mail to all property owners for whom we have e-mail addresses. There are 26 for whom we do not have an e-mail. I have already copied the Order and prepared the envelopes to mail out to those 26. It will be going out in the mail today or tomorrow. In the event you need to be able to mail them out yourself, I would be agreeable to providing you with the entire list.

My husband, Phil Hiley, has been the presidents of our neighborhood group and has kept them informed on any and all things effecting the island property owners. Pam Holstead is a part of that group as well. Mr. Hiley would like a copy of all the complaints, assuming they are public information. Would you be able to send a copy of each complaint as attachments in an e-mail. Your assistance on this would be greatly appreciated.

Sincerely,
Tonie Hiley
Database Manager for Big Island

Attachment 1

5/10/2006