

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Gene Roverman,)	
)	
Complainant,)	
)	
v.)	<u>Case No. WC-2006-0248</u>
)	
Missouri-American Water Company,)	
)	
Respondent.)	

ORDER DIRECTING STAFF TO INVESTIGATE AND FILE A REPORT

Issue Date: January 13, 2006

Effective Date: January 13, 2006

Gene Roverman filed a complaint against Missouri-American Water Company on December 9, 2005. Missouri-American filed its answer on January 11, 2006. The Commission would like to have the benefit of an investigation and report by its Staff before it further considers this complaint.

IT IS THEREFORE ORDERED:

1. That the Commission's Staff is directed to conduct an investigation of Gene Roverman's complaint against Missouri-American Water Company and to file a report concerning the results of that investigation by March 1, 2006.

2. That this order shall become effective on January 13, 2006.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written over a horizontal line.

Colleen M. Dale
Secretary

(S E A L)

Morris L. Woodruff, Deputy Chief Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 13th day of January, 2006.