

**BEFORE THE PUBLIC SERVICE COMMISSION**  
**OF THE STATE OF MISSOURI**

Dione C. Joyner,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>Case No. WC-2006-0345</u></b>
	)	
Missouri-American Water Company,	)	
	)	
Respondent.	)	

**ORDER SCHEDULING A PREHEARING CONFERENCE**

Issue Date: September 1, 2006

Effective Date: September 1, 2006

On March 3, 2006, Dione C. Joyner filed a formal complaint against Missouri-American Water Company on the basis of a billing dispute. The Commission issued a Notice of Complaint, and Missouri-American timely filed its answer on April 6, 2006. Staff filed its investigation report on August 11, 2006, and filed a correction to the report on August 14, 2006.

The next step is to schedule an evidentiary hearing to allow the parties an opportunity to present evidence and arguments. A prehearing conference will be held to discuss the scheduling of a hearing. Parties may participate in this conference by telephone.

**IT IS ORDERED THAT:**

1. A prehearing conference shall be held on September 14, 2006, beginning at 1:30 p.m. in Room 305 of the Governor Office Building, 200 Madison Street, Jefferson City,

Missouri. The Governor Office Building meets accessibility standards required by the Americans with Disabilities Act. Anyone needing additional accommodations to participate in the prehearing conference is asked to call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 prior to the prehearing. **Any party wishing to participate by telephone may do so by dialing 573-522-6044 in Jefferson City, or toll-free from elsewhere by dialing 866-800-9345, at the time set for the conference.**

2. This order shall become effective on September 1, 2006.

**BY THE COMMISSION**



Colleen M. Dale  
Secretary

( S E A L )

Nancy Dippell, Deputy Chief Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 1st day of September, 2006.