

FILED³

NOV 21 2007

EMERGENCY MAINTENANCE REPORT

Date: 10-13-07

Time of Call: 17:30

Missouri Public
Service Commission

Locations: 2819 Covey Lane

Phone Call Received By: Answering Service

Person Reporting Problem: Rita STOREY

Person Complaint was Given to for Action: David Clark

Nature of Complaint:

Rita Reported Sewer was Backing up into Quail Valley Lake

Operator Report:

There was no evidence of sewer going into the lake.

Action Taken:

Jetted ~~the~~ Sewer Lines and a sewer did get on the ground.
Operators spread Lime on areas of the ground where contact
was thought to have occurred.

Date of Action: 10-13-07

Time: 1730

Comments:

Petitioners Exhibit No. 19

Case No(s). WC-2007-0303

Date 10-30-07 Rptr Yes

EMERGENCY MAINTENANCE REPORT

Date: 8-26-06 Time of Call: 07:30 AM

Locations: 2319 Covey Lane

Phone Call Received By: Answering Service

Person Reporting Problem: Bob Boeckman

Person Complaint was Given to for Action: Aaron Labrune Jimmy Bratt

Nature of Complaint:

Sewer odor

Thermo
ELECTRON CORPORATION

Operator Report:

Found a cleanout partially pushed up and that is where odor
was coming from. No overflow occurred. No evidence of
overflow was noticeable.

Action Taken:

We Jettied main to make sure it was not plugged.

Date of Action: 8-26-06 Time: 08:00

Comments:

EMERGENCY MAINTENANCE REPORT

Date: 6-16-06 Time of Call: 6:45 PM

Locations: 2909 Canterbury DR.

Phone Call Received By: Answering Service

Person Reporting Problem: William Vossie

Person Complaint was Given to for Action: Billy Eichhoff

Nature of Complaint:

Ext. Cleanout overflowing

Operator Report:

Settled man, individual's ~~sewer~~
 lateral line was plugged up W.W. external lake

Action Taken:

Settled man, plugged lateral line

Date of Action: 6-16-06 Time: _____

Comments:

EMERGENCY MAINTENANCE REPORT

Date: 6-7-06 Time of Call: 17:30 pm

Locations: COVEY LANE

Phone Call Received By: ANSWERING SERVICE

Person Reporting Problem: ED STOKLEY

Person Complaint was Given to for Action: JANEY BRAND & GREG RATCLIFF

Nature of Complaint:

WATER LEVEL WAS HIGH IN SEWER CLEANOUTS ON
MAIN LINE & DEVELOPER CONCERNED

Operator Report:

Seametrics

PULLED CAPS OFF OF SEVERAL CLEANOUTS, FOUND
WATER LEVEL HIGH BUT NOT OVERFLOWING, OR GOING
INTO LAKE

Action Taken:

JETTED SEWER MAIN BEHIND HOUSES ON
COVEY LANE, JETTED 540'

Date of Action: 6-7-06 Time: 21:00 pm

Comments:

EMERGENCY MAINTENANCE REPORT

Date: 10/26/04 Time of Call: 2:00

Locations: Quail Valley

Phone Call Received By: Janey Brand

Person Reporting Problem: Ed Storey

Person Complaint was Given to for Action: Aaron + Richard

Nature of Complaint:
Main was starting to Back up.

Operator Report:
Pulled Threaded Cap & Main was under pressure
we letted it total of about 1600 Feet & Cap
was fine.

Action Taken:

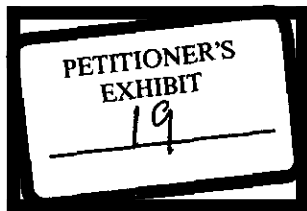
Date of Action: 10/26/04 Time: 2:30

Comments:

[illegible][illegible]

fuse out to timer - Near blower exhausting thru for one
Far blower motor bearing problem

Jotted lines



QUAIL VALLEY

MO #: 0114081

EXPIRATION DATE: 12-16-04

SAMPLE FREQUENCY: Monthly

MIXED LIQUOR:								EFFLUENT:							BLOWERS:					
Day of Week	Time	Date	Oper. Initials	D. O.	MLSS	30 min Sett. Solids	Sludge Judge Feet	Temp.	Ph	D. O.	Weir Cond.	CL ²	Check Oil	Oil Change	Check Timers	Belt Cond.	Belt Change	Air Filter Cond.	Air Filter Change	Lube Electric Motor
V	850	10/15/03	JB	1.96	—	110m/L	—	17.4	7.3	8.51	—	—	OK	—	—	OK	—	OK	—	—
Mon	1640	10/20/03	RR	2.2	—	100m/L	—	19°C	—	1.9	OK	0.12 add	OK	—	Working	OK	—	Needs more	—	—
Wed	1745	10/22/03	RR	1.6	—	110m/L	—	18°C	—	1.7	OK	0.12 add	OK	—	Working	OK	—	Needs more	—	—
Thu	1045	10/24/03	RR	0.6	—	—	—	18°C	—	1.2	OK	0.12 add	OK	—	Working	OK	—	—	—	Far more
Mon	1255	10/27/03	RR	3.2	—	190m/L	—	17°C	—	3.8	OK	0.12 add	OK	—	Working	OK	—	—	—	—
Wed	1645	10/29/03	RR	2.6	—	230m/L	—	17°C	—	4.0	OK	0.12 add	OK	—	Working	OK	—	—	—	—
Fri	1510	10/31/03	RR	3.4	—	250m/L	—	17°C	—	4.2	OK	0.1	OK	—	Working	OK	—	—	—	—

Far motor bearing problem because to time

LIFT STATIONS:											
Day of Week	Time	Date	Oper. Initials	Check Pumps	Change Pumps	Check Floats	Change Floats (Date)	Check Alarm	Breaker On/Off	Breaker Change	Lift Station On/ Off
Fri	850	10/24/03	RR	Working	—	Working	—	Working	ON	—	OFF
Fri	855	10/24/03	RR	Working	—	Working	—	Working	ON	—	OFF
Fri	900	10/24/03	RR	Working	—	Working	—	Working	ON	—	OFF
Fri	910	10/24/03	RR	Working	—	Working	—	Working	ON	—	OFF
Wed	1550	10/28/03	RR	Working	—	Working	—	Working	ON	—	OFF
Wed	1555	10/28/03	RR	Working	—	Working	—	Working	ON	—	OFF
Wed	1610	10/29/03	RR	OFF	—	OFF	—	OFF	OFF	—	OFF
Wed	1615	10/29/03	RR	Working	—	Working	—	Working	ON	—	OFF
Wed	1645	10/29/03	RR	Working	—	Working	—	Working	ON	—	ON

bypool E
by draw E
SE
W
bypool E
by draw E

SE Main Breaker tripped - full enough alarm came on when reset
W
SE double checking - pumping down + alarm off

[illegible][illegible]

Jetted near LS #3 & West end of lake dam
white foam on ponds of aeration

SAMPLE FREQUENCY: Monthly

New on East
installed Font hies.

all within
all 4 numbers. Fls. numbers around

SAND FILTER:

[illegible]

OPERATIONS:

Day of Week	Time	Date	Oper. Initials	Outfall Cond. Up Stream	Outfall Cond. Down Stream	Outfall Cond. at Plant	Sludge Hauled Loads & Date	Date Samples Taken	Bar Screen Cond.	Plant Odor?	Trash Disposed of?	Fence/Gate Cond.	Mowing Cond.	Facility Secure? Yes/No
Mon	0740	3-1-04	GR	OK	OK	OK	—	—	OK	Little	Yes	OK	OK	Yes
Tues	0810	3-2-04	GR	OK	OK	OK	—	—	OK	Little	Yes	OK	OK	Yes
Wed	0755	3-3-04	GR	OK	OK	OK	—	—	OK	Little	Yes	OK	OK	Yes
Fr.	0805	3-5-04	GR	OK	OK	OK	—	—	OK	Little	Yes	OK	OK	Yes
Mon	0740	3-8-04	GR	OK	OK	OK	—	—	OK	Little	Yes	OK	OK	Yes
Tues	1640	3-9-04	GR	OK	OK	OK	—	—	OK	Little	Yes	OK	OK	Yes
Wed	0740	3-10-04	GR	OK	OK	OK	—	—	OK	Little	Yes	OK	OK	Yes
Thurs	0740	3-11-04	GR	OK	OK	OK	—	—	OK	Little	Yes	OK	OK	Yes
Mon	1050	3-15-04	GR	OK	OK	OK	—	—	OK	Little	Yes	OK	OK	Yes
Tues	1640	3-16-04	GR	OK	OK	OK	—	—	OK	Little	Yes	OK	OK	Yes
Thurs	0800	3-18-04	GR	OK	OK	OK	—	—	OK	Little	Yes	OK	OK	Yes
Mon	0840	3-22-04	GR	OK	OK	OK	—	—	OK	Little	Yes	OK	OK	Yes
Wed	1600	3-24-04	GR	OK	OK	OK	—	3:24	OK	Little	Yes	OK	OK	Yes
FRI	0855	3-26-04	GR	OK	OK	OK	—	—	OK	Little	Yes	OK	OK	Yes
MON	0740	3-29-04	GR	OK	OK	OK	—	—	OK	Little	Yes	OK	OK	Yes
Wed	0815	3-31-04	GR	OK	OK	OK	—	—	OK	Little	Yes	OK	OK	Yes

Getted 1200 ft also

[illegible]

Date item was removed or replaced: _____

List any suggested Capital Improvements you feel are needed:

Date: _____

List MoPSC visits/inspections (Date, MoPSC personnel, Company employee):

Operator Signature:

Date:

MONTH/DAY/YEAR

