

Eric C. Larson,)
Complainant)
)
v.)
)
Woodland Manor Water Company, LLC,)
Respondent)

Case No. WC-2011-0409

COMES NOW the Staff of the Missouri Public Service Commission (Staff), by and through the undersigned counsel, and submits to the Missouri Public Service Commission (Commission) the following *Recommendation and Report (Recommendation and Report)*:

1. On June 27, 2011, Eric C. Larson (Larson) filed a formal complaint with the Commission against Woodland Manor Water Company (Woodland Manor).

2. On June 27, 2011, the Commission issued a *Notice of Contested Case and Orders for Small Formal Complaint (Order)* including that Staff shall investigate the complaint and file a report detailing Staff's findings and recommendations no later than August 11, 2011. This filing is meant to comply with that *Order*.

3. Woodland Manor filed a Response to the Complaint on July 21, 2011 and, upon further direction from the Commission, its attorney, Gregory Gibson, entered his appearance and filed an Answer on August 5, 2011.

4. Staff files this *Recommendation and Report*, as more fully described in Staff's Report which is attached and incorporated herein as Appendix A, with attached affidavit, recommending that the Commission issue an order finding that Mr. Larson is responsible for repairing the leak, or in the alternative, setting this matter for hearing so the parties are able to present argument to the Commission.

WHEREFORE, Staff respectfully submits this *Recommendation and Report* for the Commission's information and consideration.

Respectfully submitted,

/s/ Rachel M. Lewis

Rachel M. Lewis
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CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been mailed or hand-delivered, transmitted by facsimile or by electronic mail to all counsel of record on this 11th day of August, 2011.

/s/ Rachel M. Lewis