BEFORE THE PUBLIC SERVICE COMMISSION

		FILED
	OF THE STATE OF MISSOURI	January 30, 2012 Data Center
		Missouri Public
Andrew G. Smith,)	Service Commission
)	
Complainant,)	
) Fil	le/Case No. WC-2012-0189
V.)	
Missouri-American Water Company	·	
	,)	
Respondent.	ý	
REFUSAL OF MEDIATION		
COMES NOW Andrew G. Smith, Complainant, and states:		
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1. On December 14, 2010 Complainant filed a complaint against the Respondent with the Missouri		
Public Service Commission.		
2. Rather than preparing a proper response the Respondent has filed a Request for Mediation.		
WHEREFORE, as the Respondent has failed and continues to fail to respond to Complainant, the		
Complainant refuses the request for mediation.		
Respectfully submitted,		
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an jh		
Andrew G. Smith, Complainant		
Certificate of Service		

The Complainant certifies that a true and correct copy of the foregoing was faxed and/or mailed postage prepaid the 27th day of January 2012 to:

Secretary of the Missouri Public Service Commission Attn: Data Center P.O. Box 360 Jefferson City, MO 65102-0360 Mr. Frank Kartmann, President Missouri American Water Company 727 Craig Road St. Louis, MO 63141