

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Andrew G. Smith,)	
)	
Complainant,)	
)	
v.)	<u>File No. WC-2012-0189</u>
)	
Missouri-American Water Company,))
)	
Respondent.)	

JOINT STATUS REPORT

COMES NOW the Staff of the Missouri Public Service Commission (Staff), by and through the undersigned counsel, and files this *Joint Status Report* on behalf of Andrew G. Smith (Complainant) and Missouri-American Water Company (MAWC or Company) with the Missouri Public Service Commission (Commission), respectfully stating the following:

1. On December 19, 2011, Complainant filed a *Complaint* against MAWC with the Commission disputing the \$1,149.15 adjustment MAWC made to Complainant's bill due to Complainant's meter being defective. Complainant's meter stopped registering water usage from October 2010, until such defect was discovered ten months later.

2. On March 8, 2012, the Commission held a pre-hearing conference with Mr. Smith and counsel for the Company attending via telephone. The Commission issued a *Notice Regarding Deadline for Status Report or Proposed Procedural Schedule* directing the parties to jointly file a status report or proposed procedural schedule no later than March 19, 2012. This filing complies with that directive.

3. After that pre-hearing conference, the parties continued discussion as a group and, due to some technical errors, between Staff and both of the parties separately. That discussion has continued to date and it appears a settlement agreement may be reached between the Company and Complainant in the near future.

4. As a result of those conversations, it does not appear that a hearing date is necessary at this point, however, Staff will file a Status Report, or Proposed Procedural Schedule, with the Commission on or before March 30, 2012, in order to keep this case moving toward a resolution.

5. The undersigned counsel is filing on behalf of the Parties and has received permission to do so from Complainant and counsel for the Company.

WHEREFORE, Staff, on behalf of all parties, submits this *Joint Status Report* and respectfully requests the Commission grant until March 30, 2012, to file another status update or procedural schedule.

Respectfully submitted,

/s/ Rachel M. Lewis

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CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record this 19th day of March, 2012.

/s/ Rachel M. Lewis