

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Karen Smith,

Complainant,

v.

Missouri-American Water Company,

Respondent

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File No. WC-2014-0161

ORDER DIRECTING COMPLAINANT TO FILE A STATEMENT

Issue Date: January 14, 2015

Effective Date: January 14, 2015

There has been no action in this file since the prehearing conference, held in June of 2014. As a result of that conference, there seemed to be an understanding that the parties would settle. No party has informed the Commission of whether this complaint has settled. The Commission will therefore direct that Complainant file a statement informing the Commission of the status of this matter.

THE COMMISSION ORDERS THAT:

1. Karen Smith shall file a statement, no later than January 28, 2015, informing the Commission of the status of this complaint
2. This order shall become effective upon issuance.

BY THE COMMISSION



Morris L. Woodruff

Morris L. Woodruff
Secretary

Kennard L. Jones, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 14th day of January, 2015.