

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Gene Koverman,)	
)	
Complainant,)	
v.)	
)	<u>Case No. WC-2014-0358</u>
Missouri-American Water Company,)	
)	
Respondent)	

**MOTION FOR ORDER REQUIRING COMPANY TO PRESERVE METER AND
REQUEST FOR EXPEDITED TREATMENT**

COMES NOW the Staff of the Missouri Public Service Commission, by and through counsel, and hereby submits its *Motion for Order Requiring Company to Preserve Meter and Request for Expedited Treatment*, stating:

1. On June 17, 2014, Mr. Gene Koverman filed a formal complaint against Missouri-American Water Company (Missouri American) alleging he was incorrectly billed for water service as a result of a broken water meter. In his complaint, Mr. Koverman states that the meter has been replaced.

2. At its heart, this complaint involves the accuracy of the meter previously used and removed from Mr. Koverman's property at 10952 Whitehall Manor in Bridgeton, MO.

3. Staff is aware of a separate instance when a meter involved in an informal billing complaint was sent to salvage by Missouri American before it was tested for accuracy under the observation of Staff.

4. The public interest requires the meter at issue be preserved in order to allow time for observation and an accuracy test. Without the opportunity to observe the

company's examination and testing of the meter, Staff's investigation will be significantly hindered.

5. Understanding time is of the essence to the preservation of a meter that will eventually be salvaged, Staff requests expedited treatment of this request.

WHEREFORE, Staff requests the Commission issue an expedited order directing Missouri American to preserve the meter removed from Mr. Koverman's property at 10952 Whitehall Manor in Bridgeton, MO.; and such other and further relief as is just in the premises.

Respectfully submitted,

/s/ Tim Opitz

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CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been mailed with first-class postage, hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record this 18th day of June, 2014.

/s/ Tim Opitz