BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

| The Staff of the Missouri Public Service Commission, | |
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| Complainant, |) |
| V. |) File No. WC-2015-0124 |
| TUK, L.L.C., c/o Registered Agents Inc., 200 NE Missouri Rd, Suite 298, Lee's Summit, MO 64086 |)))) |
| and | |
| Louis Mountzoures, 30 Turnpike Rd., Suite #4, Southborough, MA 01772 |)))) |
| and | |
| Jonathan Finkelstein, 19 Cedar Street, Worcester, MA 01609 |))) |
| CERTIFIED MAIL |) |
| Respondent |) |

NOTICE OF CONTESTED CASE AND ORDER DIRECTING FILINGS

Issue Date: November 17, 2014 Effective Date: November 17, 2014

On November 17, 2014, the Commission received the complaint, a copy of which is attached. The filing of a complaint requires the Commission to set a hearing before making the decision. The pre-decision hearing requirement signifies a contested case. Contested

² Section 536.010(4), RSMo Supp. 2014.

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¹ Section 386.390.5, RSMo 2000.

case procedure includes discovery,³ and allows for waiver of procedural formalities and a decision without a hearing,⁴ including by stipulation and agreement.⁵

As an alternative to the formal evidentiary hearing procedure, the Commission offers mediation. Mediation is a voluntary process in which a neutral person assists the parties in exploring opportunities for settlement. Upon a request for mediation, the Commission may suspend the schedule set forth in this order.

The Commission's regulations provide the respondents with 30 days to file an answer, ⁶ so the Commission will order an answer as follows.

THE COMMISSION ORDERS THAT:

- 1. Respondent shall file an answer to the complaint no later than December 17, 2014.
 - 2. This order shall be effective when issued.



BY THE COMMISSION

Parris L Woodwy

Morris L. Woodruff Secretary

Daniel Jordan, Senior Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 17th day of November, 2014.

³ 4 CSR 240-2.090.

⁴ Section 536.060, RSMo 2000.

⁵ 4 CSR 240-2.115.

⁶ 4 CSR 240-2.070(8).