

February 24, 2005

Rick Rusaw – Manager
Folsom Ridge, LLC
P.O. Box 54
Longmont, CO 80502

FILED³

APR 5 2007

Missouri Public
Service Commission

Good Morning, Rick:

In response to your letter dated February 23, 2005, which I received today, I am happy to hear that you now, would like to "...work towards an equitable solution in regard to my request for a service line to be run to my property from the main water line."

Although, as previously stated, I am happy to hear that you now, would like to work towards an equitable solution, I do feel it is unfortunate that your decision to do so had to come after my call to DNR. Prior to my contacting DNR, I had written a letter to you, bringing this obviously over sighted error to your attention for correction; left numerous telephone messages for you; had two separate telephone conversations with you; and also had a face to face conversation with Mr. Jim Crowder, (Folsom Ridge's Project Manager), as the spokesperson for Reggie Golden; and your, (Folsom Ridge's), position remained, that I must pay fees to have my water/sewer problem corrected.

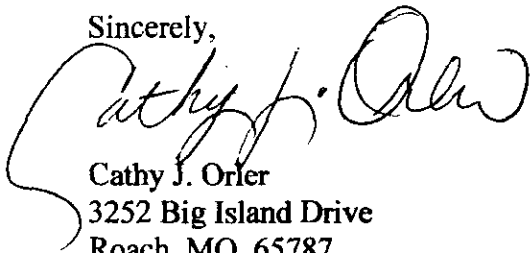
Furthermore, I would like to clarify your statement, "...my request for a service line to be run to my property from the main water line." The Folsom Ridge documentation I included with my original letter to you clearly indicates that \$4,800.00 was paid for a sewer tap to be installed on my property, and \$2,000.00 was paid for the installation of a water tap at the same time, which was to be connected to a service line connected to the main line. This would allow me to connect to the main system at whatever time I so chose, with no other fees to be assessed to me, until the time at which I became connected to the system, and began receiving service. Also, the payment of monies in exchange for the taps and service line, was with the understanding and agreement, that these installations and connections would be done correctly. (i.e. – the separation of the water and sewer line by 10 feet, and not placed in the same trench; as this creates a severe health hazard where the drinking water is concerned). Mine were not! Therefore, (as per the recent settlement agreement, as mandated by DNR), my lines should be re-installed correctly. My continued request to you is to make the correction. I am not asking for anything and/or service that would be additional and/or new. I do however; expect you to correct your original, incorrect installation!

Knowing you are extremely interested in "re-establishing" the credibility and integrity of Folsom Ridge, and knowing also, what a negative situation has been created where the water and sewer issue is concerned, I find it difficult to understand why, you have not

Order Exhibit No. 109
Case No(s) 2006-0082 et al
Date 3-30-07 Rptr. KF

taken, and do not take the immediate action necessary to correct the incorrect situation,
for which Folsom Ridge is responsible?

Sincerely,

A handwritten signature in cursive script, appearing to read "Cathy J. Orlor". The signature is written in dark ink and is positioned to the left of the printed name and address.

Cathy J. Orlor

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