

PUBLIC SERVICE COMMISSION
P O BOX 360
JEFFERSON CITY MO 65102

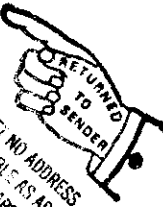
MO 419-1183 (12-91)

CERTIFIED MAIL™



7003 3110 0004 0200 7082



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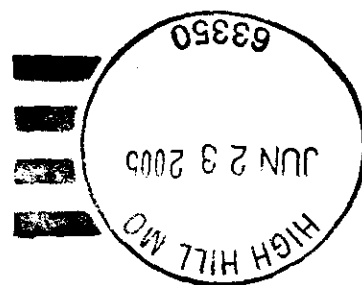
- ☐ MOVED, LEFT NO ADDRESS
- ☐ NOT DELIVERABLE AS ADDRESSED
- ☐ UNABLE TO FORWARD
- ☐ ATTEMPTED - NOT KNOWN
- ☐ UNCLAIMED
- ☐ REFUSED
- ☐ NO SUCH STREET NUMBER
- ☐ DO NOT RE-MAIL IN THIS ENVELOPE
- ☐ INSUFFICIENT ADDRESS
- ☒ NO MAIL RECEIPTABLE
- ☐ BOX CLOSED NO ORDER

Roy-L Utilities, Inc.
Legal Department
11 Ranch Roy Lane
High Hill, MO 63350

Missouri Public
Service Commission

JUN 27 2005

FILED



6/21/05 WC-2005-0495	
SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY
<ul style="list-style-type: none"> Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired. Print your name and address on the reverse so that we can return the card to you. Attach this card to the back of the mailpiece, or on the front if space permits. 	<p>A. Signature X <i>M R O'Brien</i> <input type="checkbox"/> Agent <input type="checkbox"/> Addressee</p> <p>B. Received by (Printed Name) C. Date of Delivery</p> <p>D. Is delivery address different from item 1? <input checked="" type="checkbox"/> Yes If YES, enter delivery address below: <input type="checkbox"/> No</p> <p>366 HWY F HIGH HILL MO 63350</p> <p>3. Service Type <input checked="" type="checkbox"/> Certified Mail <input type="checkbox"/> Express Mail <input type="checkbox"/> Registered <input type="checkbox"/> Return Receipt for Merchandise <input type="checkbox"/> Insured Mail <input type="checkbox"/> C.O.D.</p> <p>4. Restricted Delivery? (Extra Fee) <input type="checkbox"/> Yes</p>
<p>1. Article Addressed to:</p> <p>Roy-L Utilities, Inc. Legal Department 11 Ranch Roy Lane High Hill, MO 63350</p>	
<p>2. Article Number (Transfer from service label)</p>	<p>7003 3110 0004 0200 7082</p>

PS Form 3811, August 2001

Domestic Return Receipt

102595-02-M-1540

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT
OF THE RETURN ADDRESS, BELOW THE POSTAGE LINE

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

The Staff of the Missouri Public
Service Commission,

Complainant,

v.

Roy-L Utilities, Inc.

Respondent.

Case No. WC-2005-0495

NOTICE OF COMPLAINT

Roy-L Utilities, Inc.
366 Highway F
High Hill, Missouri 63350
CERTIFIED MAIL

Roy-L Utilities, Inc.
11 Ranch Roy Lane
High Hill, Missouri 63350
CERTIFIED MAIL

On June 17, 2005, the Staff of the Commission filed a complaint with the Missouri Public Service Commission against Roy-L Utilities, Inc. A copy of the complaint is enclosed. Under Commission Rule 4 CSR 240-2.070, Roy-L Utilities has 30 days from the date of this notice to file an answer or to file notification that the complaint has been satisfied. Since this notice is being issued on June 21, Roy-L Utilities' response will be due by July 21.

All pleadings, including the answer, must be mailed to:

Secretary of the Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102-0360

A copy must be served upon the complainant's counsel at the address listed within the enclosed complaint. A copy of this notice has been mailed to the complainant.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', is written over a horizontal line.

Colleen M. Dale
Secretary

(S E A L)

Dated at Jefferson City, Missouri,
on this 21st day of June, 2005.

Woodruff, Senior Regulatory Law Judge

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

The Staff of the Missouri Public Service
Commission,)

Complainant,)

v.)

Roy-L Utilities, Inc.,)

Respondent.)

Case No. WC-2005-_____

COMPLAINT

COMES NOW the Staff of the Missouri Public Service Commission ("Staff") and initiates its complaint pursuant to Section 386.390, RSMo (2000) and 4 CSR 240-2.070, against Roy-L Utilities, Inc., (the "Company") for violation of the Commission's statutes and rules relating to annual assessment payments and annual report submissions. In support of its complaint, Staff respectfully states as follows:

GENERAL ALLEGATIONS

1. The Commission granted Roy-L Utilities, Inc., a certificate of convenience to provide water and sewer services in Case Nos. SR-82-203 and WR-82-204 on February 2, 1982.

2. The company is a "water corporation," a "sewer corporation" and "public utility" as defined in Section 386.020, RSMo (2000) and is subject to the jurisdiction of the Missouri Public Service Commission pursuant to Section 386.250, RSMo (2000).

3. The Company has provided the following contact information to the Commission:

Roy-L Utilities, Inc
11 Ranch Roy Lane
High Hill, MO 63350

The Company was a Missouri corporation and the Missouri Secretary of State website indicates that the company forfeited its status.

4. Section 386.390.1, RSMo (2000) authorizes the Commission to entertain a complaint “setting forth any act or thing done or omitted to be done by a public utility in violation of any law, or of any rule, order or decision” of the Commission.

5. Commission Rule 4 CSR 240-2.070(1) provides that the Commission’s Staff, through the General Counsel, may file a complaint.

6. The Missouri courts have imposed a duty upon the Public Service Commission to first determine matters within its jurisdiction before proceeding to those courts. As a result, “[t]he courts have ruled that the Division cannot act only on the information of its staff to authorize the filing of a penalty action in circuit court; it can authorize a penalty action only after a contested hearing.” *State ex rel. Sure-Way Transp., Inc. v. Division of Transp., Dept. of Economic Development, State of Mo.*, 836 S.W.2d 23, 27 (Mo.App. W.D. 1992) (relying on *State v. Carroll*, 620 S.W.2d 22 (Mo. App. 1981)). See also *State ex rel. Cirese v. Ridge*, 138 S.W.2d 1012 (Mo.banc 1940). If the Commission determines after a contested hearing that the Company failed, omitted, or neglected to file its annual report and/or pay its annual assessment, the Commission may then authorize its General Counsel to bring a penalty action in the circuit court as provided in Section 386.600, RSMo (2000).

COUNT ONE

7. Section 386.370, RSMo (2000) authorizes the Commission to determine the amount of an annual assessment for expenses of the Commission to be collected from public utilities operating in this state. This statute provides that the public utility shall pay the amount

assessed by July 15 or may at its election pay the assessment in four equal installments not later than July 15, October 15, January 15 and April 15.

8. Pursuant to Section 386.370, RSMo (2000) the Commission promulgated its *Assessment Order for Fiscal Year 2005* in Case No. AO-2004-0610, "In the Matter of the Assessment Against the Public Utilities in the State of Missouri for the Expenses of the Commission for the Fiscal Year Commencing July 1, 2004."

9. As called for by the *Assessment Order* in Case No. AO-2004-0610, the Budget and Fiscal Services Department calculated the amount of the 2005 Fiscal Year annual assessment for the Company and the Commission's Director of Administration rendered the statement of its assessment on behalf of the Commission by letter on June 25, 2004. This letter was not returned by the U.S. Post Office.

10. Also in the *Assessment Order*, the Commission directed "[t]hat each public utility shall pay its assessment as set forth herein."

11. If the Company elected to pay on a quarterly basis, quarterly installments were due on July 15, 2004; October 15, 2004; January 15, 2005 and April 15, 2005. As of this date, no quarterly installments have been made; thus, the Company is delinquent on its 2005 annual assessment.

12. On November 9, 2004, the Commission's General Counsel sent Roy-L Utilities, Inc., a letter reminding them that the Company failed to pay its unpaid assessment and warning them that such failure to file will subject the Company to legal action under state law. Such letter was not returned. See Exhibit A.

13. The Company, as of the date of this pleading, has not paid its Fiscal Year 2005 assessment and therefore has not complied with the Commission's *Assessment Order*. See Affidavit of Helen Davis, attached to this Complaint as Exhibit B.

14. Any public utility that fails, omits, or neglects to obey an order of the Commission "is subject to a penalty of not less than one hundred dollars nor more than two thousand dollars" for each offense, if there is no penalty otherwise provided. Section 386.570.1, RSMo (2000). The statute further states that "in the case of a continuing violation each day's continuance thereof shall be and be deemed to be a separate and distinct offense." Section 386.570.2, RSMo (2000). No penalty for failing to pay annual assessments is otherwise provided in Chapter 386 or elsewhere in the Commission's statutes.

15. As part of the Commission *Order* in this case, the Staff requests that the Commission formally find that it may publicly release information regarding the amount of the overdue assessment. As the assessment is derived from statements of revenue provided by regulated utilities and thus subject to the provisions of Section 386.480, RSMo (2000), wherein it states in part "No information furnished to the Commission by a ... public utility ... shall be open to public inspection or made public except on order of the Commission" Staff is concerned that in the absence of a Commission order directing its release, the revelation of the assessment amounts in circuit court or elsewhere may be improper.

COUNT TWO

16. Section 393.140 (6), RSMo (2000) states that it is the "duty of each person or corporation [under the Commission's supervision] to file with the Commission an annual report."

17. Commission Rule 4 CSR 240-3.640 requires all water companies and Commission Rule 4 CSR 240-3.335 requires all sewer companies to file their annual reports on or before April 15 of each year.

18. On January 15, 2005, the Executive Director of the Commission, in compliance with Section 392.210.1, RSMo (2000) sent all regulated utilities, including Roy-L Utilities, Inc., a letter notifying them of the requirement to file, on or before April 15, 2005, an annual report covering the calendar year 2004, together with the appropriate form for the Company to complete and return to the Commission, and instructions on how the Company may complete its filing electronically. The letter that the Commission sent to the Roy-L Utilities, Inc., was not returned.

19. The Company never returned a completed form, nor did it file its annual report electronically; and as of the date of this pleading, has not filed its 2004 Annual Report. See Affidavit of Janis Fischer, attached to this Complaint as Exhibit C.

20. Section 393.140 (6) provides that "Any such person or corporation...which shall neglect to make any such report...within the time prescribed by the Commission shall be liable to a penalty of one hundred dollars for each day after the prescribed time for which it shall neglect to file...to be sued for in the name of the state of Missouri."

21. The Commission's Rule at 4 CSR 240-2.070(5)(E), requires "a statement as to whether the complainant has directly contacted the person, corporation or public utility about which complaint is being made." In addition to the letter and accompanying form the Executive Director sent in January 2005, the Commission's General Counsel sent Roy-L Utilities, Inc., a letter on May 2, 2005, reminding them that the Company failed to file an annual report by the April 15th deadline and warning them that such failure to file will subject the Company to legal

action under state law that allows a penalty of one hundred dollars for each day that it is late in filing. See Exhibit D.

PRAYER FOR RELIEF

WHEREFORE, Staff now requests that the Commission (1) open a complaint case pursuant to Section 386.390; and, after hearing, find that Roy-L Utilities, Inc., failed, omitted, or neglected to file its 2004 Annual Report and pay its Fiscal Year 2005 annual assessment to the Commission as required by Missouri statute and Commission orders; (2) authorize its General Counsel to bring a penalty action against the Company in the circuit court as provided in Section 386.600, RSMo (2000) based on the statutory penalties set forth in Sections 392.210.1 (for failing to file annual reports) and 386.570 and 386.590 (for failing to pay assessments); and (3) order that information about the amount of the overdue assessment may be publicly released.

Respectfully submitted,

DANA K. JOYCE
General Counsel

/s/ **Mary E. Weston**

Mary E. Weston
Assistant General Counsel
Missouri Bar No. 54669

Attorney for the Staff of the
Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102
(573) 751-6726 (Telephone)
(573) 751-9285 (Fax)
mary.weston@psc.mo.gov

Certificate of Service

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronically mailed to the following this 17th day of June 2005.

/s/ Mary E. Weston

Lewis Mills, Esq.
Office of the Public Counsel
P. O. Box 7800
Jefferson City, MO 65102

Roy-L Utilities, Inc.,
11 Ranch Roy Lane
High Hill, MO 63350



Commissioners

STEVE GAW
Chair

CONNIE MURRAY

ROBERT M. CLAYTON III

JEFF DAVIS

LINWARD "LIN" APPLING

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
<http://www.psc.mo.gov>

ROBERT J. QUINN, JR.
Executive Director

WESS A. HENDERSON
Director, Utility Operations

ROBERT SCHALLENBERG
Director, Utility Services

DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge

DANA K. JOYCE
General Counsel

November 9, 2004

Jim Longstreet
Roy-L Utilities, Inc.
11 Ranch Roy Lane
High Hill MO 63350

RE: Annual Assessment

Dear Mr. Longstreet:

The Missouri Public Service Commission is authorized by Section 386.370 RSMo 2003 to determine the amount of an annual assessment for expenses of the Commission to be collected from public utilities operating in this state. The Commission staff calculates the annual assessment using the method required by statute at Section 386.370.2. RSMo 2003.

In June 2004, the Commission issued an order determining the amount of assessment owed by each utility. On June 25, 2004 the Commission notified you of the amount of your assessment for the fiscal year beginning July 1, 2004. Payment of that amount was due on July 15, 2004, with an option for four quarterly payments due July 15th, October 15th, January 15th and April 15th. To date, you have an unpaid annual assessment of \$366.98.

In accord with the authority granted to the Commission to make annual assessments to public utilities, the Commission hereby demands immediate payment of your annual assessment. Section 386.570 RSMo 2003 provides for penalties of \$100 to \$2,000 per day for failure to comply with any Commission order or demand. In addition, in serious cases of failure to comply with assessment obligations, the Commission may suspend or revoke your certificate to operate in this state.

PLEASE NOTE: If you do not, within thirty (30) days of the date of this letter, forward your check made payable to the Director of Revenue, State of Missouri to the Missouri Public

Exhibit A

Service Commission, Attn: Budget & Fiscal Services, P.O. Box 360, Jefferson City, MO 65102, my office will, without further notice, initiate appropriate legal actions as cited above. If you have questions concerning your balance or payment arrangements, contact Helen Davis, Budget & Fiscal Services Department, at 573-751-4274.

Sincerely,

A handwritten signature in black ink, appearing to read "Dana K. Joyce", written over the printed name.

Dana K. Joyce
General Counsel

DKJ:hd

c: Robert J. Quinn, Jr.
Helen Davis

AFFIDAVIT

STATE OF MISSOURI)
)
COUNTY OF COLE)

I, Helen Davis, Accountant II, of the Commission's Budget and Fiscal Services Department, first being duly sworn on my oath state that the Public Service Commission's records do not reflect the receipt of the Fiscal Year 2005 Assessment from Roy-L Utilities, Inc.

Helen Davis
Helen Davis

Subscribed and sworn to before me this 17th day of June, 2005.

D. Suzie Mankin
Notary Public

My commission expires: 07-01-2008

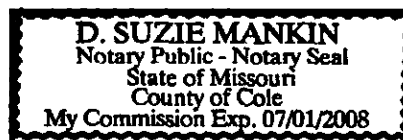


Exhibit B

AFFIDAVIT

STATE OF MISSOURI)
)
COUNTY OF COLE)

I, Janis E. Fischer, Utility Regulatory Auditor IV, of the Commission's Auditing Department, first being duly sworn on my oath state that the Public Service Commission's records do not reflect the receipt of the 2004 Annual Report from Roy-L Utilities, Inc.

Janis E. Fischer
Janis E. Fischer

Subscribed and sworn to before me this 17th day of June, 2005.

D. Suzie Mankin
Notary Public

My commission expires: 07-01-2008

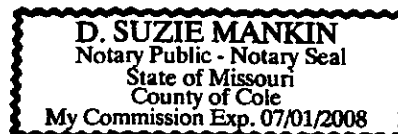


Exhibit C



Commissioners

JEFF DAVIS
Chairman

CONNIE MURRAY

STEVE GAW

ROBERT M. CLAYTON III

LINWARD "LIN" APPLING

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
<http://www.psc.mo.gov>

WESS A. HENDERSON
Director, Utility Operations

ROBERT SCHALLENBERG
Director, Utility Services

DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge

DANA K. JOYCE
General Counsel

May 2, 2005

Jim Longstreet
Roy-L Utilities, Inc. - Sewer/Water
11 Ranch Roy Lane
High Hill, MO 63350

Dear Mr. Longstreet:

Pursuant to Section 392.210, RSMo Section 393.140, RSMo and the rules at 4 CSR 240-3.165 (Electric Utilities), 4 CSR 240-3.245 (Gas Utilities), 4 CSR 240-3.335 (Sewer Utilities), 4 CSR 240-3.435 (Steam Heating Utilities), and 4 CSR 240-3.640 (Water Utilities), public utilities are required to submit an annual report to the Missouri Public Service Commission on or before April 15th.

This letter is a notification and warning that the Missouri Public Service Commission has not received from your company its required 2004 Annual Report as of the date of this letter.

If your company does not immediately file its report, it will be subject to legal action under state law for failure to submit an annual report on time. A utility that does not timely file its annual report is subject to a penalty of one hundred dollars and an additional penalty of one hundred dollars for each day that it is late in filing its annual report.

Questions about the annual report form or its content may be submitted to:

Janis Fischer (573) 751-4257 or by email at Janis.Fischer@psc.mo.gov.

The completed document should be submitted under EFIS (accessible from the Commission's Web page <http://www.psc.state.mo.us/>) or mailed to:

Manager of the Data Center
Missouri Public Service Commission
200 Madison Street, Suite 100
P.O. Box 360
Jefferson City, MO 65102-0360

Sincerely,

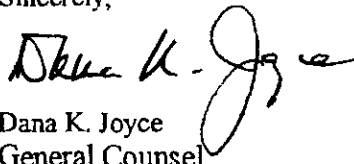

Dana K. Joyce
General Counsel

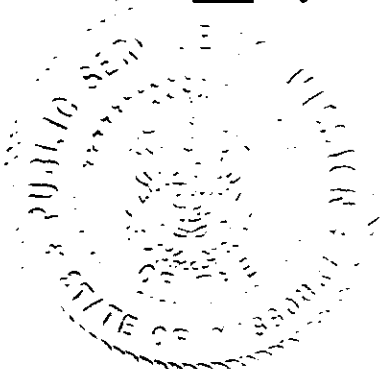
Exhibit D

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

**I have compared the preceding copy with the original on file in this office and
I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City,
Missouri, this 21st day of June 2005 .**



A handwritten signature in black ink, appearing to read "Colleen M. Dale", is written over a horizontal line.

**Colleen M. Dale
Secretary**

MISSOURI PUBLIC SERVICE COMMISSION

June 21, 2005

Case No. WC-2005-0495

Dana K Joyce
P.O. Box 360
200 Madison Street, Suite 800
Jefferson City, MO 65102

Lewis R. Mills, Jr.
P.O. Box 2230
200 Madison Street, Suite 650
Jefferson City, MO 65102

Roy-L Utilities, Inc.
Legal Department
366 Highway F
High Hill, MO 63350

Roy-L Utilities, Inc.
Legal Department
11 Ranch Roy Lane
High Hill, MO 63350

Enclosed find a certified copy of a NOTICE in the above-numbered case(s).

Sincerely,

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', with a stylized, cursive script.

Colleen M. Dale
Secretary