

**STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION**

At a session of the Public Service  
Commission held at its office in  
Jefferson City on the 27th day of  
July, 2006.

Sharon A. Walsh,

Complainant,

v.

Missouri-American Water Company,

Respondent.

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**Case No. WC-2006-0439**

**ORDER ACKNOWLEDGING SATISFACTION AND DISMISSING  
COMPLAINT**

Issue Date: July 27, 2006

Effective Date: August 6, 2006

On May 22, 2006, Sharon A. Walsh filed a complaint against Missouri-American Water Company regarding a disputed bill related to excess water usage. On June 22, Missouri-American filed a Notice of Satisfaction in which it agreed to credit Ms. Walsh's account for the disputed amount. Missouri-American further indicated that it would not seek to collect the disputed amount from Ms. Walsh.

Missouri-American's Notice of Satisfaction did not, however, indicate that Ms. Walsh had agreed that Missouri-American's concessions satisfied her complaint. Therefore, the Commission gave Ms. Walsh an opportunity respond to the Notice of Satisfaction by indicating whether she agreed that her complaint has been satisfied. She was directed to respond by July 22 and was informed that if she did not respond the Commission would

assume that her complaint had been satisfied and would dismiss her complaint. Ms. Walsh did not file a response.

Missouri-American's Notice of Satisfaction indicates that the company has agreed to provide all the relief that Ms. Walsh sought in her complaint. There is no need for the Commission to take any further action. Therefore, the complaint will be dismissed.

**IT IS ORDERED THAT:**

1. Sharon A. Walsh's complaint against Missouri-American Water Company is dismissed.
2. This order shall become effective on August 6, 2006.
3. This case shall be closed on August 7, 2006.

**BY THE COMMISSION**



Colleen M. Dale  
Secretary

( S E A L )

Davis, Chm., Murray, Gaw, Clayton,  
and Appling, CC., concur.

Woodruff, Deputy Chief Regulatory Law Judge