BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Sharon A. Walsh,

Complainant,

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Case No. WC-2006-0439

Missouri-American Water Company,

Respondent.

ORDER DIRECTING COMPLAINANT TO INDICATE WHETHER HER COMPLAINT HAS BEEN SATISFIED

Issue Date: June 22, 2006

Effective Date: June 22, 2006

On May 22, 2006, Sharon A. Walsh filed a complaint against Missouri-American Water Company regarding a disputed bill related to excess water usage. The Commission ordered Missouri-American to file a response to that complaint by June 22. On that date, Missouri-American filed a Notice of Satisfaction in which it agreed to credit Ms. Walsh's account for the disputed amount. Missouri-American further indicated that it would not seek to collect the disputed amount from Ms. Walsh.

Missouri-American's Notice of Satisfaction does not, however, indicate that Ms. Walsh has agreed that Missouri-American's concessions satisfy her complaint. Therefore, the Commission will give Ms. Walsh an opportunity respond to the Notice of Satisfaction by indicating whether she agrees that her complaint has been satisfied. She may respond simply by filing a letter that states her position. If Ms. Walsh does not respond within the time allowed, the Commission will assume that her complaint has been satisfied and will dismiss her complaint.

IT IS ORDERED THAT:

- 1. The Complainant, Sharon A. Walsh, shall respond to Missouri-American Water Company's Notice of Satisfaction by July 22, 2006.
 - 2. This order shall become effective on June 22, 2006.

BY THE COMMISSION

Colleen M. Dale Secretary

(SEAL)

Morris L. Woodruff, Deputy Chief Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 22nd day of June, 2006.