BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

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In the Matter of Hickory Hills Water & Sewer Co.'s Request for a Small Company Rate Increase.

Case No. WR-2006-0250, et al.

NOTICE OF MAILING OF CUSTOMER LETTER

COMES NOW the Staff of the Missouri Public Service Commission ("Staff"), by and through Counsel, and for its <u>Notice of Mailing of Customer Letter</u> states the following to the Missouri Public Service Commission ("Commission").

1. On July 13, 2006 (unless noted otherwise, all dates hereafter refer to the year 2006), the Office of the Public Counsel ("OPC") filed its <u>Request for Immediate Order and Motion for</u> <u>Expedited Treatment</u> in response to a letter that the owner of Hickory Hills Water & Sewer Company ("Company") sent to the Company's customers on or about June 26.

2. The most serious matter discussed in the Company's June 26 letter to its customers was the Company's statement that it was going to discontinue chlorinating the water supply for its system on June 30.

3. Also on July 13, the Staff filed its <u>Staff Notice and Response to Public Counsel's</u> <u>Request for Immediate Order and Motion for Expedited Treatment</u> ("Notice & Response"), with which it included the affidavit of Staff member James M. Russo. Included in Mr. Russo's affidavit was the following statement: "(2) that Mr. Randy Clifford of Hickory Hills Water & Sewer Company, Inc. (Company) has informed me that he is presently chlorinating the water system of the Company and plans to continue the chlorination of the system;".

4. In its Notice & Response, the Staff also noted that it intended to mail notice to the Company's customers informing them that the Company had not stopped chlorinating the system and

would continue chlorination of the system, with the stated intent being that the notice would be mailed to the Company's customers not later than July 21.

5. Attached hereto as Appendix A is a copy of the Staff's letter to the Company's customers, which was mailed to the Company's customers today (July 24). The letter was not mailed by July 21 as the Staff intended due to the press of other business and the unavailability of two key Staff members on July 21.

WHEREFORE, the Staff respectfully submits this <u>Notice of Mailing of Customer Letter</u>, and the attached copy of the subject letter, for the Commission's information in this case.

Respectfully Submitted,

/s/ Robert S. Berlin

Robert S. Berlin Associate General Counsel Missouri Bar No. 51709

Attorney for the Staff of the Missouri Public Service Commission

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CERTIFICATE OF SERVICE

I hereby certify that copies of this <u>Notice of Mailing of Customer Letter</u> have been mailed with first class postage, hand-delivered, transmitted by facsimile or transmitted via e-mail to all counsel and/or parties of record this 24th day of July 2006.

/s/ Robert S. Berlin

APPENDIX A

STAFF LETTER TO CUSTOMERS RE: CHLORINATION

CASE NO. WR-2006-0250, ET AL.



Commissioners JEFF DAVIS Chairman CONNIE MURRAY STEVE GAW ROBERT M. CLAYTON III LINWARD "LIN" APPLING

Missouri Public Service Commission

POST OFFICE BOX 360 JEFFERSON CITY MISSOURI 65102 573-751-3234 573-751-1847 (Fax Number) http://www.psc.mo.gov

July 24, 2006

MEMORANDUM

TO: Customers of Hickory Hills Water & Sewer Company, Inc.

FROM: Dale W. Johansen – Manager Water & Sewer Department

/s/ Dale W. Johansen

SUBJECT: Chlorination of Hickory Hills Water System

On about June 26, 2006, Mr. Randy Clifford mailed a letter to the customers of Hickory Hills Water & Sewer Company, Inc. (Company) stating that the Company was going to stop chlorinating the water supply on June 30, 2006.

Representatives of the Public Service Commission's Water & Sewer Department have discussed this matter with Mr. Clifford, and with representatives of the Department of Natural Resources (DNR). During the conversations with Mr. Clifford, he informed the Staff representatives that *he has <u>not</u> stopped chlorinating* the water supply <u>and</u> that *he will <u>not</u> stop chlorinating* the water supply. In addition, representatives of the DNR have informed Mr. Clifford that he must continue chlorinating the water supply because the well was drilled prior to the time that the current water well construction standards were put in place.

If you have any questions regarding this matter, please feel to contact the PSC's Water & Sewer Department using the information set out below.

Missouri Public Service Commission Attn: Water & Sewer Department P.O. Box 360 Jefferson City, MO 65102 Phone: Jim Russo @ (573) 751-7494 Fax: (573) 751-1847 E-Mail: water.sewer@psc.mo.gov WESS A. HENDERSON Executive Director

DANA K. JOYCE Director, Administration

ROBERT SCHALLENBERG Director, Utility Services

WARREN WOOD Director, Utility Operations

COLLEEN M. DALE Secretary/Chief Regulatory Law Judge

> KEVIN A. THOMPSON General Counsel