

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of an Investigation of Missouri-American )  
Water Company with Respect to Certain Issues )  
Disclosed During the Recent Rate Case )

**File No. WO-2017-0012**

**ORDER AUTHORIZING RESPONSE TO STAFF'S FINAL REPORT**

Issue Date: April 10, 2017

Effective Date: April 10, 2017

At Staff's request, the Commission opened this investigation on July 12, 2016, to provide Staff an opportunity to investigate certain aspects of Missouri-American Water Company's operations. Staff completed its investigation, and filed a final report on March 31, 2017. Staff's report does not recommend any action, but indicates Staff may raise these issues in a future rate case. On April 7, Missouri-American filed a request to be allowed until April 24 to file a response to Staff's report.

The Commission will welcome Missouri-American's response to Staff's report.

**THE COMMISSION ORDERS THAT:**

1. Missouri-American Water Company may respond to Staff's Final Report when it is ready to do so.
2. This order shall be effective when issued.

**BY THE COMMISSION**



*Morris L. Woodruff*

Morris L. Woodruff  
Secretary

Morris L. Woodruff, Chief Regulatory  
Law Judge, by delegation of authority pursuant  
to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 10<sup>th</sup> day of April, 2017.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 10<sup>th</sup> day of April 2017.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**April 10, 2017**

**File/Case No. WO-2017-0012**

**Missouri Public Service  
Commission**

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***Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).***

***Sincerely,***



**Morris L. Woodruff  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.