BEFORE THE PUBLIC SERVICE COMMISSION AUG O 2 2006 OF THE STATE OF MISSOURI SOM SOM 2006 2 2006

In the matter of Hickory Hills Water & Sewer Co., Inc.)

Case No. WR-2006-0250

UNANIMOUS STIPULATION AND CONSENT ORDER FOR APPOINTMENT OF INTERIM RECEIVER AND ORDER TO GENERAL COUNSEL TO PETITION THE CIRCUIT COURT OF COLE COUNTY FOR THE **APPOINTMENT OF A RECEIVER**

COME NOW the Staff of the Missouri Public Service Commission ("Staff"), the Office of Public Counsel ("Public Counsel") and Hickory Hills Water & Sewer Co., Inc. ("Hickory Hills" or "Company"), and for their Unanimous Stipulation and Consent Order ("Stipulation"), respectfully state as follows:

Hickory Hills is a "public utility," a "water corporation," and a "sewer 1. corporation," as those terms are defined in Section 386.020.¹ Hickory Hills regularly provides service to fewer than eight thousand customers. Hickory Hills' principal place of business or corporate headquarters of record is: 300 Independence Avenuc, P. O. Box 297, Tipton, Moniteau County, Missouri, 65081.

Randy Clifford is the sole officer and director of the Company. (A true and 2. accurate copy of the Company's most recent Annual Registration Report, filed with the Secretary of State on January 31, 2006 is attached hereto as Exhibit A and incorporated herein by reference.)

3. The Company has the duty, pursuant to Section 393.130, to provide safe and adequate service to its customers. Section 393.130.1 provides, in part, as follows:

Every gas corporation, every electrical corporation, every water corporation, and every sewer corporation shall furnish and provide such service instrumentalities and facilities as shall be safe and adequate and in all respects just and reasonable.

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Date 7-31-06 Case No. 2007 (X
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¹ All statutory citations are to RSMo 2000, as currently supplemented, unless otherwise noted.

4. Section 393.145.1 authorizes the Commission to seek the appointment of a receiver for a water corporation or a sewer corporation in certain circumstances. It provides in full as follows:

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If, after hearing, the commission determines that any sewer or water corporation that regularly provides service to eight thousand or fewer customer connections *is unable or unwilling to provide safe and adequate service, has been actually or effectively abandoned by its owners*, or has defaulted on a bond, note or loan issued or guaranteed by any department, office, commission, board, authority or other unit of state government, the commission may petition the circuit court for an order attaching the assets of the utility and placing the utility under the control and responsibility of a receiver. The venue of such cases shall, at the option of the commission, be in the circuit court of Cole County or in the circuit court of the county in which the utility company has its principal place of business. (Emphasis supplied.)

5. The Company's conduct satisfies each of the statutory bases for the appointment of a receiver that are set forth in italics in Paragraph 4 hereof, specifically that the Company is unable or unwilling to provide safe and adequate service to its customers and that Randy Clifford, its sole officer and director, has actually or effectively abandoned the Company.

6. On June 26, 2006, Randy Clifford sent a letter dated June 21, 2006 to the customers of the Company, in which he admitted that the Company was unable or unwilling to provide safe and adequate service, in that it intended to "reduce services" in the following manner: discontinue chlorination of the water supply; disconnect the Company's only two telephone numbers; cease to continuously monitor the water system for low water pressure; and suspend indefinitely its water meter replacement, sewer main cleaning and man hole inspection programs. (A true and accurate copy of the Company's June 21, 2006 letter is attached hereto as Exhibit B, and is incorporated herein by reference.)

7. Also in the Company's June 21, 2006 letter attached hereto as Exhibit B, Randy Clifford admitted that the Company was unable or unwilling to provide safe and adequate service

by advising its customers that "...all drinking water should be vigorously boiled for fifteen (15) minutes and allowed to cool before drinking..." and that "...should a breakdown in the system occur, the company is financially unable to make any repairs." Finally, Hickory Hills' customers were warned that "...other more drastic measures may need to be implemented."

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8. On June 29, 2006, the Missouri Department of Natural Resources (MDNR) advised Hickory Hills by letter to continue to disinfect the water and that a failure to do so could affect the health of Hickory Hills' customers and would be in violation of Missouri Public Drinking Water Regulation 10 CSR 60-3.010(1)(D). (A true and accurate copy of the MDNR's June 29, 2006 letter is attached hereto as Exhibit C, and is incorporated herein by reference.)

9. Subsequent communications between MDNR and Hickory Hills resulted in Hickory Hills' commitment to continue chlorination of the Hickory Hills water supply. (See, Affidavit of John MacEachen, attached hereto as Exhibit D and incorporated herein by reference.)

10. On July 19, 2006, the Missouri Public Service Commission (PSC) advised Hickory Hills' customers by letter that both the PSC and MDNR had communicated with Hickory Hills and had secured Mr. Randy Clifford's affirmation that he had never ceased to chlorinate the water supply, and that he would continue to chlorinate the water supply. (A true and accurate copy of the PSC's July 19, 2006 letter is attached hereto as Exhibit E and incorporated herein by reference.)

 Mr. Randy Clifford has informed Staff that he is unable or unwilling to continue to provide safe and adequate service to the customers of Hickory Hills. (See, Affidavit of James M. Russo, attached hereto as Exhibit F and incorporated herein by reference.)

12. Mr. Randy Clifford states that the demands of new employment, emotional stress

and physical stress render him unable to continue to provide safe and adequate service to the customers of Hickory Hills. (See, Affidavit of Randy Clifford, attached hereto as Exhibit G and incorporated herein by reference.)

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13. The foregoing agreed and stipulated facts evidence that the Company is unable or unwilling to provide safe and adequate service and that its sole officer and director has actually or effectively abandoned the Company and, pursuant to Section 393.145.1 - .9, the Commission is vested with the authority to:

a. Determine (after hearing) that the Company is a sewer or water corporation that regularly provides service to eight thousand or fewer customer connections, and

b. Determine (after hearing) that the Company is unable or unwilling to provide safe and adequate service and has been actually or effectively abandoned by its sole officer and director, and

c. Determine (after hearing) that control of and responsibility for the Company should not, in the best interests of its customers, be returned to its sole officer and director, and

d. Order the Commission's General Counsel to Petition the Circuit Court of Cole County for an order attaching the assets of the Company and placing the Company under the control and responsibility of a receiver and direct the receiver to transfer by sale or liquidate the assets of the Company in the manner provided by law, and

e. Appoint an Interim Receiver for the Company. The Company, Public Counsel and Staff respectfully recommend Gary Cover of Clinton, Missouri as a responsible person knowledgeable in the operations of utilities, and

f. Determine the compensation of the Interim Receiver and require the Interim Receiver to give bond, and to operate the Company so as to preserve the assets of the Company

and to serve the best interests of its customers, pursuant to the law.

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14. In the event the Commission accepts the specific terms of this Stipulation and enters the Consent Order as requested, the Company, Public Counsel and Staff waive, but only with respect to the issues explicitly resolved herein, their following respective rights pursuant to 536.070, 536.080 and 386.500: to call and examine witnesses; to cross-examine opposing witnesses; to introduce exhibits other than those attached hereto; to present oral arguments or written briefs; and to seek rehearing. The Company, Public Counsel and Staff agree to cooperate with each other in presenting this Stipulation to the Commission for final approval, and will take no action, direct or indirect, in opposition to final approval of this Stipulation.

15. The Staff shall have the right to provide, at any Agenda meeting at which this Stipulation is noticed to be considered by the Commission, whatever oral explanation the Commission requests, provided that the Staff shall, to the extent reasonably practicable, provide the Company and Public Counsel with advance notice of the date of said Agenda meeting. Staff's oral explanation shall be subject to public disclosure, except to the extent it refers to matters that are privileged or protected from disclosure pursuant to any protective order issued in this case.

16. This Stipulation is the result of extensive communication between the Company, Public Counsel and Staff and the terms of this Stipulation are interdependent; however, the agreements expressed herein are limited solely to the issues described herein.

17. If the Commission does not approve this Stipulation and enter the Consent Order as requested, this Stipulation shall become null and void and the Company, Public Counsel and Staff shall not be bound by the terms hereof.

18. The Company, Public Counsel and Staff respectfully submit that this Stipulation

is presented to the Commission with the intent of lawfully resolving a matter that might otherwise consume considerable time and resources to obtain a substantially similar result. Therefore, the Company, Public Counsel and Staff respectfully request that the Commission docket this matter for discussion and decision at the earliest possible Agenda meeting.

WHEREFORE, the Company, Public Counsel and Staff respectfully request that the Commission issue an order approving this Unanimous Stipulation and Consent Order.

Respectfully submitted,

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ople, Mo./Bar No. 54758

Peggy A. Whipple, Mo. Bar No. 54758 Missouri Public Service Commission P.O. Box 360 Jefferson City, MO 65102 (573) 526-6715 (573) 751-9285 (fax) e-mail: peggy.whipple@psc.mo.gov Attorney for the Staff of the Missouri Public Service Commission

Randy Clifford, Officer and Director Hickory Hills Water & Sewer Co., Inc. 300 Independence Avenue, P.O. Box 297 Tipton, MO 65081

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Lewis Mills, Mo. Bar No. 35275 Office of the Public Counsel P.O. Box 7800 Jefferson City, MO 65102-7800 (573) 751-5565 (573) 751-5562 (fax) e-mail: opcservice@ded.mo.gov Attorney for the Office of the Public Counsel

CERTIFICATE OF SERVICE

1 hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronic mail to all counsel and/or parties of record this 25th day of July 2006.)

	Sobin Carnahan Secretary of State 106 ANNUAL REGISTRATION REPOR BUSINESS	File Number: 200603190528 00170799 Date Filed: 01/31/2006 Robin Carnahan Secretary of State
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4		(required)
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	Last Annual Report Filed:	2006	
	Annual Report Month:	January	
e	Registered Agent		
	Agent Name: Office Address:	RANDY L. CLIFFORD MORGAN & INDEPENDENCE, POB 297 TIPTON MO 65081	
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REBECCA McDOWELL COOK, Secretary Of State 1999 ANNUAL REGISTRATION REPORT

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(Business)

% RANDY L. CLIFFORD

CHECK # AMOUNT: NKB NOTE: TO CHANGE REGISTERED AGENT OR OFFICE SHOWN DIRECTLY BELOW, REQUEST FORM #59 FROM THE SECRETARY OF STATE. HICKORY HILLS WATER & SEWER CO., INC. MORGAN & INDEPENDENCE, POB 297 ER MO 65081 20 OWELL COOK BEBECCA CHERETARY DE STATE 1

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MATT BLUNT, Secretary Of State 2001 ANNUAL REGISTRATION REPORT



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ATTACH NAMES AND ADDRESSES OF AL	L OTHER OFFICERS AND DIRECTORS
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RECEIVED 2003 Matt Blunt Secretary of State ANNUAL REGISTRATION REPORT APR 0 1 2003 (Business) THIS REPORT IS DUE BY: 04/15/2003 SECRETARY OF STATE 00170799 CURRENT FISCAL HICKORY HILLS WATER & SEWER CO., INC. YEAR IS: Randy L. Clifford YEAR MONTH/DAY Morgan & Independence, POB 297 2003 01/01 Tipton, MO 65081 CHANGE FISCAL YEAR TO; Maran nendent PRINCIPAL PLACE OF BEGIN 2 **BUSINESS OR CORPORATE** STREET CALENDAR MONTH/DAY 0508 **HEADOUARTERS:** CITYISTATE ZIP If changing the registered agent and/or registered office address, please check the appropriate box(es) and fill in the necessary information. The new registered agen IF CHANGING THE REGISTERED AGENT, AN ORIGINAL WRITTEN CONSENT FROM THE NEW REGISTERED AGENT MUST BE ATTACHED AND FILED WITH THIS REGISTRATION REPORT. The new registered office address Must be a Missouri address, PO Box alone is not acceptable. This section is not applicable for Banks, Trusts and Foreign Insurance. OFFICERS BOARD OF DIRECTORS NAME AND PHYSICAL ADDRESS (P.O. BOX ALONE NOT NAME AND PHYSICAL ADDRESS (P.O. BOX ALONE NOT ACCEPTABLE). PRESIDENT AND SECRETARY REQUIRED. ACCEPTABLE). AT LEAST ONE DIRECTOR IS REQUIRED. 11tton PRES Kanay NAME K STREET/RT 1101gan 4 nend STREET/RT MOIGAN of rdelend CITY/STATE/ZIP TIQTO CITY/STATE/ZIP TTOTOD V-PRES.Mat ne NAME KA STREET/RT MORDAN W ndependen*i e* STREET/RT CITYISTATEIZIP TIDHOO CITY/STATE/ZIP SECY Hay E. Uittor NAME STREET/RT MOYGAN & Independence STREET/RT ... MO iston. CITY/STATE/ZIP (051)81 CITY/STATE/ZIP TREAS....KA NAME STREET/RT MORGAN 4 Tha STREET/RT CITY/STATE/ZIP 'rton, Ma (a CITY/STATE/ZIP NAMES AND ADDRESSES OF ALL OTHER OFFICERS AND DIRECTORS ARE ATTACHED The undersigned understands that false statements made in this report are punishable for the crime of making a false declaration under Section 575.060 RSMo 1986 OFFICER SIGN HERE > Original signature of officer listed ap Photocopy or stamped signature not acceptable. INFORMATION PROVIDED IS SUBJECT TO PUBLIC DISCLOSURE FOR OFFICIAL USE ONLY ATTACHED IS THE REGISTRATION FEE OF: Check #:2004 Amount: \$45 X \$45.00 If filed on or before the due date 00170799 _ \$60.00 If within 30 days after due date _ \$75.00 If within 60 days after due date Filer's Initials: _____ \$90.00 If within 90 days after due date 01 AG AG CORPORATE E-MAIL ADDRESS

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Matt Blunt Secretary of State 2004 ANNUAL REGISTRATION REPORT BUSINESS

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REPORT DUE BY: 04/30/2004	ANNUAL REPORT MONTH: January
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\$45.00 If filed on or before 4/30	WHEN THIS FORM IS ACCEPTED BY THE SECRETARY OF STA BY LAW IT WILL BECOME A PUBLIC DOCUMENT AND ALL State of Missouri t - General Business 1 Page(s) 0412610842 BE REJECTED

Robin Carnahan Secretary of State 2005 ANNUAL REGISTRATION REPORT BUSINESS

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File Number: 200510117526 00170799 Date Filed: 04/05/2005 Robin Carnahan Secretary of State

*	SECTION 1, 3 & 4 ARE REQUIRED	
	REPORT DUE BY: 04/30/2005	ANNUAL REPORT MONTH:
	00170799 HICKORY HILLS WATER & SEWER CO., INC. RANDY L. CLIFFORD MORGAN & INDEPENDENCE, POB 297 TIPTON, MO 65081	PRINCIPAL PLACE OF BUSINESS OR CORPORATE HEADQUARTERS: * I Morgan & Independence STREET Tipton MO CITY/STATE ZIP
2	The new registered agent IF CHANGING THE REGISTERED AGENT, AN REGISTERED AGENT MUST BE ATTACHED AN The new registered office address	, please check the appropriate box(es) and fill in the necessary information. ORIGINAL WRITTEN CONSENT FROM THE NEW ND FILED WITH THIS REGISTRATION REPORT.
3	OFFICERS NAME AND PHYSICAL ADDRESS (P.O. BOX ALONE NOT ACCEPTABLE). (MUST LIST PRESIDENT AND SECRETARY BELOW) PRES REET/RT Morgan & Independence CITY/STATE/ZIP	BOARD OF DIRECTORS * NAME AND PHYSICAL ADDRESS (P.O. BOX ALONE NOT ACCEPTABLE). MUST LIST AT LEAST ONE DIRECTOR BELOW B NAME
4		ide in this report are punishable for the crime of making a false * b. Photocopy or stamped signature not acceptable. E Court and
	Please print name and title of signer: KAY E C K NAME	Fford 1 Secs /Treas.
	REGISTRATION REPORT FEE IS: X \$45.00 If filed on or before 4/30 \$60.00 If filed on or before 5/31 \$75.00 If filed on or before 6/30 \$60.00 ALC filed on or before 7/31 State of Missouri	WHEN THIS FORM IS ACCEPTED BY THE SECRETARY OF STATE, BY LAW IT WILL BECOME A PUBLIC DOCUMENT AND ALL INFORMATION PROVIDED IS SUBJECT TO PUBLIC DISCLOSURE E-MAIL ADDRESS (OPTIONAL)
		E OR THE REGISTRATION REPORT WILL BE REJECTED LE TO DIRECTOR OF REVENUE O THE SECRETARY OF STATE - P.O. BOX 1366, JEFFERSON CITY, MO 6510

HICKORY HILLS WATER & SEWER COMPANY, INC. P.O. BOX 297 TIPTON, MO 65081 660-433-5366

June 21, 2006,

Customer Notice:

Early in the year 2004 HHW&S received notice from the Missouri Department of Natural Resources (DNR) that the Company was not meeting certain State regulations in regards to water testing and was required to change its operating procedures and become compliant. Later in the year the Company's Wastewater Discharge Permit was re-issued and it included changes to operating procedures and requirements to make improvements. During the year, the Company also sought, from the Missouri Public Service Commission (PSC), and was granted water and sewer rate increases. The new rates were based on operating expanses incurred during the year 2003. The rate case settlement also included requirements to add additional improvements to service. In each case the Company purchased additional equipment and supplies, increased testing, and/or took other steps to comply with the increased regulations. The Company followed PSC procedures by incurring the expanse of providing the services and then applying for rate increases to recover the costs.

Since the beginning of the year 2004 the Company's operating expense debt has increased by approximately \$6000.00. The owners have experienced a net loss of approximately \$15,000.00 in uncompensated services rendered. The Company simply emonot continue to operate in this manner. When any business is in a position where revenues do not meet expenses the company either makes changes to correct the revenues and expenses problem or closes. State regulations prohibit this business from closing. Therefore this company must either increase revenues or cut costs and since the PSC has ruled that the Company must reduce rather than increase water revenue's the Company's only option is to reduce costs. Unfortunately, to reduce cost the Company must reduce services. Effective Jane 30, 2006, the Company will discontinue chlorination of the water supply. The Company recommends, that as of Jane 30, all drinking water should be vigorously bailed for fifteen (15) minutes and allowed to easily before drinking. This practice should continue ustil such time that the DNR can certify that the water is safe to drink in the absence of chlorination. In addition to the above service reduction, the S73-796-4060 and 573-353-6155 phone numbers will be disconnected. With the absence of phone service, the Company will no longer be able to continuously monitor the water system for low water pressure. The company will also suspend its water meter replacement, sewer main cleaning and man hole inspection programs. In its current state, should a breakdown in the system occur, the company is financially unable to make any repairs.

If these attempts at cost savings prove to be insufficient, other more drastic measures may need to be implemented.

Sincerely

Randy Citiford, President

Exhibit **B**

June 21, 2006

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KEVIN - WE NORE NOTIFIED BY KONDY CLIFFORD TODAY, 5/26/06, THAT HE MAILED THIS LETTER TO HICKORY HILLS CUSTOMORS. Bob &S received notice from the Missouri Department of Natural 6/26/06

Draft customer notice:

Early in the year 2004 HHW&S received notice from the Missouri Department of Natural Resources (DNR) that the Company was not meeting certain State regulations in regards to water testing and was required to change its operating procedures and become compliant. Later in the year the Company's Wastewater Discharge Permit was re-issued and it included changes to operating procedures and requirements to make improvements. During the year, the Company also sought, from the Missouri Public Service Commission (PSC), and was granted water and sewer rate increases. The new rates were based on operating expenses incurred during the year 2003. The rate case settlement also included requirements to add additional improvements to service. In each case the Company purchased additional equipment and supplies, increased testing, and/or took other steps to comply with the increased regulations. The Company followed PSC procedures by incurring the expense of providing the services and then applying for rate increases to recover the costs.

Since the beginning of the year 2004 the Company's operating expense debt has increased by approximately \$6000.00. The owners have experienced a net loss of approximately \$15,000.00 in uncompensated services rendered. The Company simply cannot continue to operate in this manner. When any business is in a position where revenues do not meet expenses the company either makes changes to correct the revenues and expenses problem or closes. State regulations prohibit this business from closing. Therefore this company must either increase revenues or cut costs and since the PSC has ruled that the Company must reduce rather than increase water revenue's the Company's only option is to reduce costs. Unfortunately, to reduce cost the Company must reduce services. Effective June 30, 2006, the Company will discontinue chlorination of the water supply. The Company recommends, that as of June 30, all drinking water should be vigorously boiled for fifteen (15) minutes and allowed to cool before drinking. This practice should continue until such time that the DNR can certify that the water is safe to drink in the absence of chlorination. In addition to the above service reduction, the 573-796-4060 and 573-353-6155 phone numbers will be disconnected. With the absence of phone service, the Company will no longer be able to continuously monitor the water system for low water pressure. The company will also suspend its water meter replacement, sewer main cleaning and man hole inspection programs. In its current state, should a breakdown in the system occur, the company is financially unable to make any repairs.

If these attempts at cost savings prove to be insufficient, other more drastic measures may need to be implemented.

Sincerely,

Randy Clifford, President



Matt Blunt, Governor • Doyle Childers, Director

www.dnr.mo.gov

3.200 Hickory Hills Water and Sewer Moniteau County PWS #3036043

June 29, 2006

Mr. Randy Clifford, Owner Hickory Hills Water and Sewer P. O. Box 297 Tipton, MO 65081

Dear Mr. Clifford:

We have received a copy of a letter that you reportedly mailed stating that you intend to stop disinfecting the water dispensed to the Hickory Hills water customers in an effort to cut operating costs. We strongly recommend that you continue to disinfect the water because stopping disinfection could affect the health of the system water customers.

Our information on the water source is very limited but what information we do have indicates that the well may not have been constructed to meet public drinking water standards. The records indicate the well at Hickory Hills Water & Sewer was drilled in 1966. Missouri Public Drinking Water Regulation 10 CSR 60-3.010(1)(D) requires a community water system to provide disinfection with an effective contact time for wells used as a source of supply that were constructed prior to October 1, 1979 and that do not meet public drinking water construction standards. Thus, Hickory Hills Water & Sewer Company must provide disinfection with an effective to provide disinfection or to maintain the minimum required disinfectant levels are violations of the regulations.

Wells that are not constructed to department standards are vulnerable to contamination and the threat varies widely. Whether the well is contaminated at any one time depends on the weather and other conditions. Consequently, any one water sample collected from the well does not provide enough information to declare the water safe because it does not tell if the water will be contaminated in the future. The only way to know this is with daily bacteria sampling for the life



Mr. Randy Clifford June 29, 2006 Page 2

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of the well. Even then, daily sampling does not adequately protect the public because it tells us after the fact that the water was contaminated. For this reason, the department will not make a determination as to the safety of the water without disinfection.

Regardless of the regulatory requirements, you are liable for the quality of the water dispensed to the public. If someone should get sick from consuming your water, the consequences could be personally and financially devastating.

If you have any questions or comments concerning this matter, please contact Mr. Everett Baker at (660) 385-8000 in the Northeast Regional Office, 1709 Prospect Drive, Macon, MO 63552.

Sincerely,

NORTHEAST REGIONAL OFFICE

G. Irene Crawford

G. Irene Crawford Regional Director

GIC/ebd

c: Mr. Jerry Scheible, Public Service Commission Moniteau County Health Department Public Drinking Water Branch

AFFIDAVIT OF JOHN MACEACHEN

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STATE OF MISSOURI

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Case No. WR-2006-0250 et al.

COMES NOW John MacEachen, employee of the Missouri Department of Natural Resources (MDNR), being of lawful age and after being duly sworn, states:

1. Missouri Public Drinking Water Regulation 10 C.S.R. 60-3.010(1)(D)2.D requires a community water system to provide disinfection with an effective contact time for wells used as a source of supply that were constructed prior to October 1, 1979 and that do not meet public drinking water construction standards or where construction cannot be verified by the owner.

2. The well serving Hickory Hills was constructed prior to October 1, 1979. The well supplies water to the public.

3. The construction of the Hickory Hills well cannot be confirmed as compliant with recommended public water supply construction standards.

4. The Hickory Hills water system supplying water to the public must provide disinfection with effective contact time to be eligible for award of a Permit to Dispense.

5. MDNR has informed Mr. Randy Clifford, owner of Hickory Hills Water and Sewer Company of the provisions of 10 C.S.R. 60-3.010(1)(D)2.D, and Mr. Clifford has informed MDNR that he intends to continue chlorination of the Hickory Hills water supply. 6. I have knowledge of the matters set forth above, and they are true and correct to the best of my knowledge, information and belief.

John MacEachen Affiant

Subscribed and sworn to before me this $\frac{19^{+12}}{10^{-12}}$ day of July, 2006 Mary Dette laul

Notary Public

My Commission Expires: June 22, 2007

MARYBETH P. CRAWFORD Cole County My Commission Expires June 22, 2007



Commissioners JEFF DAVIS Chairman CONNIE MURRAY STEVE GAW ROBERT M. CLAYTON III LINWARD "LIN" APPLING

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Missouri Public Service Commission

POST OFFICE BOX 360 JEFFERSON CITY MISSOURI 65102 573-751-3234 573-751-1847 (Fax Number) http://www.psc.mo.gov

July 19, 2006

<u>MEMORANDUM</u>

TO: Customers of Hickory Hills Water & Sewer Company, Inc.

FROM: Dale W. Johansen – Manager Water & Sewer Department

<u>/s/ Dale W. Johansen</u>

SUBJECT: Chlorination of Hickory Hills Water System

On about June 26, 2006, Mr. Randy Clifford mailed a letter to the customers of Hickory Hills Water & Sewer Company, Inc. (Company) stating, among other things, that the Company was going to stop chlorinating the water supply on June 30, 2006.

Representatives of the Public Service Commission's Water & Sewer Department have discussed this matter with Mr. Clifford, and with representatives of the Department of Natural Resources (DNR). During the conversations with Mr. Clifford, he informed the Staff representatives that *he has <u>not</u> stopped chlorinating* the water supply <u>and</u> that *he will <u>not</u> stop chlorinating* the water supply. In addition, representatives of the DNR have informed Mr. Clifford that he must continue chlorinating the water supply because the well was drilled prior to the time that the current water well construction standards were put in place.

If you have any questions regarding this matter, please feel to contact the PSC's Water & Sewer Department using the information set out below.

Missouri Public Service Commission Attn: Water & Sewer Department P.O. Box 360 Jefferson City, MO 65102 Phone: Jim Russo @ (573) 751-7494 Fax: (573) 751-1847 E-Mail: <u>water.sewer@psc.mo.gov</u> WESS A. HENDERSON Executive Director

DANA K. JOYCE Director, Administration

ROBERT SCHALLENBERG Director, Utility Services

WARREN WOOD Director, Utility Operations

COLLEEN M. DALE Secretary/Chief Regulatory Law Judge

> KEVIN A. THOMPSON General Counsel

AFFIDAVIT OF JAMES M. RUSSO

STATE OF MISSOURI)) ss <u>Case No. WR-2006-0250, et al.</u>)

- 5

James M. Russo, of lawful age, on my oath states: (1) that I am the Rate and Tariff Supervisor of the Water & Sewer Department of the Missouri Public Service Commission; (2) that Mr. Randy Clifford of Hickory Hills Water & Sewer Company, Inc. (Company) has informed me that he is presently chlorinating the water system of the Company and plans to continue the chlorination of the system; (3) Hickory Hills Water and Sewer Company provides service to fewer than eight thousand customer connections; (4) Mr. Randy Clifford of Hickory Hills Water & Sewer Company has informed me that he is unable or unwilling to provide safe and adequate service; and (5) that I have knowledge of the matters set forth above, and that they are true and correct to the best of my knowledge, information and belief.

James M. Russo

Subscribed and sworn to before me this <u>18</u> day of July 2006. <u>Jack many Public</u> Notary Public

My Commission Expires: <u>9-22-26018</u>

3	ROSEMARY R. ROBINSON
	Notary Public - Notary Seal
	State of Missouri
1	County of Callaway My Commission Exp. 09/23/2008
- 2	111 Commission Exp. 00/20/2000

AFFIDAVIT OF RANDY CLIFFORD

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STATE OF MISSOURI

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Case No. WR-2006-0250 et al.

COMES NOW Randy Clifford, owner of Hickory Hills Water and Sewer, being of lawful age and after being duly sworn, states:

1. I, Randy Clifford, am an officer and director of Hickory Hills Water and Sewer.

2. I, Randy Clifford, have obtained new employment, with hours of work that make it difficult for me to continue to operate Hickory Hills Water and Sewer.

3. Having continued responsibility for the day-to-day operation and maintenance of Hickory Hills Water and Sewer has caused me emotional stress.

4. The physical demands of running Hickory Hills Water and Sewer have increased with advancing age, to the point of causing me additional stress.

5. I, Randy Clifford, and Hickory Hills Water and Sewer have never ceased chlorination of the water supplied to the public. I do not intend to take any affirmative steps to discontinue chlorination of the water.

6. I have knowledge of the matters set forth above, and they are true and correct to the best of my knowledge, information and belief.

1//-

Randy Clifford Affiant

Subscribed and sworn to before me this $\frac{25}{100}$ day of July, 2006 olunary . F - OULION AL. Notary Public

My Commission Expires: 9 - 23 - 2668

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ROSEMARY R. ROBINSON Notary Public - Notary Seal State of Missouri County of Callaway My Commission Exp. 09/23/2008

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