

MISSOURI PUBLIC SERVICE COMMISSION

April 07, 2005

Case No. WO-2005-0286

Dana K Joyce
P.O. Box 360
200 Madison Street, Suite 800
Jefferson City, MO 65102

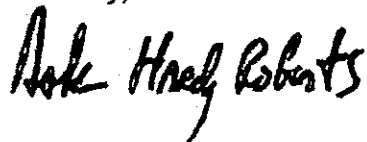
John B Coffman
P.O. Box 7800
200 Madison Street, Suite 640
Jefferson City, MO 65102

Missouri-American Water Company
Karl Zobrist
2300 Main, Suite 1000
Kansas City, MO 64108

Utility Workers Union of America
Local 335
Julia Engelhardt
7730 Carondelet, Suite 200
St. Louis, MO 63105

Enclosed find a certified copy of an ORDER in the above-numbered case(s).

Sincerely,

A handwritten signature in black ink that reads "Dale Hardy Roberts". The signature is written in a cursive style with a large, prominent initial "D".

**Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge**