

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of an Investigation of Missouri-American)	
Water Company with Respect to Certain Issues)	<u>File No. WO-2017-0012</u>
Disclosed During the rate case WR-2016-0064)	

STATUS REPORT

COMES NOW the Staff of the Missouri Public Service Commission ("Staff"), by and through the undersigned counsel, and for its *Status Report*, states:

1. On July 12, 2016, the Commission granted a joint motion opening an investigation into issues involving faulty water meters and the practice of maintaining negative reserve balances.

2. Since the opening of this investigation docket, Staff has sought and reviewed information from the Missouri-American Water Company ("Company"), as a part of its investigation. The Company is providing answers to the propounded data requests.

3. Staff has more answers from the Company to review, and Staff anticipates follow-up inquiries to the Company. Staff expects a future meeting with the Company to discuss answers and follow-up questions.

WHEREFORE, Staff prays that the Commission will accept its *Status Report*.

Respectfully submitted,

/s/ Jacob T. Westen

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CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was either hand delivered or served electronically to the parties of record on this 12th day of September, 2016.

/s/ Jacob T. Westen