Jason Kander

Secretary of State Administrative Rules Division

RULE TRANSMITTAL

Administrative Rules Stamp RECEIVED SEP 2 5 2015 SECRETARY OF STATE ADMINISTRATIVE RULES



Rule Number 4 CSR 240-33.080	
Use a "SEPARATE" rule transmittal sheet f	or EACH individual rulemaking.
Name of person to call with questions about Content Morris Woodruff Phone	this rule: 573-751-2849 FAX 573-526-6010
Email address morris.woodruff@psc.mo.gov	
Data Entry Chris Koenigsfeld Phone	573-751-4256 FAX 573-526-6010
Email address christine.koenigsfeld@psc.mo.	gov
Interagency mailing address Public Service Commission, 9th Fl., Gov. Ofc. Bldg., JC, MO TYPE OF RULEMAKING ACTION TO BE TAKEN Emergency rulemaking, include effective date Proposed Rulemaking	
 Withdrawal ☐ Rule Action Notice ☐ In Addition ☐ Rule Under Consideration ☐ Request for Non-Substantive Change ☐ Statement of Actual Cost ☐ Order of Rulemaking 	
Effective Date for the Order Statutory 30 days OR Specific date	
Does the Order of Rulemaking contain changes to the rule text? ⋈ NO ☐ YES—LIST THE SECTIONS WITH CHANGES, including any deleted rule text:	
Small Business Regulatory Fairness Board (DED) Stamp	JCAR Stamp JOINT COMMITTEE ON
	AUG 2 6 2015
	ADMINISTRATIVE RULES



Commissioners

DANIEL Y. HALL Chairman

STEPHEN M. STOLL

WILLIAM P. KENNEY

SCOTT T. RUPP

MAIDA J. COLEMAN

Missouri Public Service Commission

POST OFFICE BOX 360 JEFFERSON CITY, MISSOURI 65102 573-751-3234 573-751-1847 (Fax Number) http://www.psc.mo.gov SHELLEY BRUEGGEMANN General Counsel

MORRIS WOODRUFF
Secretary

WESS A. HENDERSON Director of Administration and Regulatory Policy

CHERLYN D. VOSS
Director of Regulatory Review

KEVIN A. THOMPSON Chief Staff Counsel

Jason Kander Secretary of State Administrative Rules Division 600 West Main Street Jefferson City, Missouri 65101

Re: 4 CSR 240-33.080 Disputes by Residential Customers

Dear Secretary Kander,

CERTIFICATION OF ADMINISTRATIVE RULE

I do hereby certify that the attached is an accurate and complete copy of the order of rulemaking lawfully submitted by the Missouri Public Service Commission.

Statutory Authority: sections 386.040 and 386.250, RSMo 2000 and 392.200, RSMo Supp. 2003.

If there are any questions regarding the content of this proposed rulemaking, please contact:

Morris L. Woodruff, Chief Regulatory Law Judge Missouri Public Service Commission 200 Madison Street P.O. Box 360 Jefferson City, MO 65102 (573) 751-2849 morris.woodruff@psc.mo.gov

Morris L. Woodruff

Chief Regulatory Law Judge

Morris J. Woods

Enclosures



SEP 2 5 2015

Title 4 – DEPARTMENT OF ECONOMIC DEVELOPMENT Division 240 – Public Service Commission SECRETARY OF STATE Chapter 33 – Service and Billing Practices for Telecommunication DMINISTRATIVE RULES Companies

ORDER OF RULEMAKING

By the authority vested in the Public Service Commission under section 386.250, RSMo 2000, the commission rescinds a rule as follows:

4 CSR 240-33.080 Disputes by Residential Customers is rescinded.

A notice of proposed rulemaking containing the proposed rescission was published in the *Missouri Register* on May 1, 2015 (40 MoReg 574). No changes have been made in the proposed rescission, so it is not reprinted here. This proposed rescission becomes effective thirty (30) days after publication in the *Code of State Regulations*.

SUMMARY OF COMMENTS: The public comment period ended June 29, 2015, and the commission held a public hearing on the proposed rescission on July 6, 2015. The commission received a timely written comment from the Staff of the Commission. No one addressed the proposed rescission at the hearing.

COMMENT #1: Staff explained that the rule is outdated and no longer needed.

RESPONSE: The commission thanks Staff for its comment and agrees the rule should be rescinded.

JOINT COMMITTEE ON
AUG 2 6 2015
ADMINISTRATIVE RULES