

SUMMARY OF MEETING
2013 MO ENERGY EFFICIENCY PEER EXCHANGE
THURSDAY, AUGUST 22, 2013
AMEREN MISSOURI GENERAL OFFICE BUILDING
ST. LOUIS, MO

Attending from the Missouri Public Service Commission: Chairman Robert Kenney

Those attending for Ameren Missouri included: Sr. Director Customer Experience Tara Oglesby, Director of Energy Efficiency and Demand Response Dan Laurent, Director Energy Efficiency and Demand Response Rick Voytas, Managing Supervisors Cara Dolly, Pat Justis, Greg Lovett, Richard Wright, and State Regulatory Liaison Gaye Suggett.

Invited: Lewis Mills, General Counsel; Office of Public Counsel

Chairman Robert Kenney, who is also Chairman of the National Association of Regulatory Utility Commissioners (NARUC) Energy Resources and the Environment Committee spoke to the group from 11:00 a.m. until 11:45 a.m. The agenda of the meeting is attached.

The Chairman said the National Association of Regulatory Utility Commissioners (NARUC) is a non-profit organization founded in 1889, and is dedicated to representing the State public service commissions who regulate the utilities that provide essential services such as energy, telecommunications, water, and transportation.

NARUC's members include all fifty States, the District of Columbia, Puerto Rico, and the Virgin Islands. Most State commissioners are appointed to their positions by their Governor or Legislature, while commissioners in 14 States are elected.

NARUC's mission is to serve the public interest by improving the quality and effectiveness of public utility regulation. Under State law, NARUC's members have an obligation to ensure the establishment and maintenance of utility services as may be required by law and to ensure that such services are provided at rates and conditions that are fair, reasonable and nondiscriminatory for all consumers.

The Chairman sees NARUC as a venue to educate State Commissioners about important topics and issues.

The Chairman told the group that the Energy Resources and the Environment Committee serves as a venue for State regulators to discuss ways to provide utility customers with environmentally sustainable and affordable energy services. Particularly, the Committee focuses on energy efficiency, environmental protection, renewable and distributed

resources, consumer protection, low-income weatherization and assistance, and public interest research and development.

The Chairman said there is a need to educate the public about the MPSC and why they regulate public utilities. He said the MPSC wants to help consumers understand the need to pay attention to their utilities and to take control of their energy usage. He said the MPSC wants to ensure the utilities' interests are aligned with the customers' interests. He said many times the customer is using energy efficiently but their bill is not going down. He said it is very important to communicate with the customer outside of a rate case. He said responsibility for communication should rest with the utilities, as well as with the MPSC and Office of Public Counsel (OPC). The MPSC started a Speakers Bureau and they give presentations to groups like Chambers, Kiwanis and Rotaries. The Chairman said the MPSC had revamped the MPSC Utility Days event where utilities, MPSC, OPC and others can visit with consumers.

The Chairman said this is an exciting time and is not the same as 30 years ago. He said regulators are asking utilities to do more with programs that reduce usage, and he said the regulatory models need to be sensitive to excessive regulatory lag. He said he recognizes the regulatory world needs to be more creative. The Chairman referenced his article he recently wrote for Energy Biz entitled "Boosting Efficiency Investment".