# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

JUN 2 7 2006

Susan D. Jaeger )  (your name) Complainant,	Service Commission
vs.  Joe Hyh  (utility campany's name)  Respondent.	Case No.
COMPLAINT	
1. Complainant resides at 124- Kit	Dr. Wright City MO.
2. Respondent, <u>Joe Hyhl 23/2</u> (Company's name and address	
Wright City MO. 43390	, is a public utility providing
service to complainant's residence.	2/
3. As the basis of this complaint, complainant	, · · ·
200e at approximately 8:00a	
turned of without notice	
1 10 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	the new water line
be installed and run up	of March) Was to finally
7-	from the new lines
We have in the past	had issues with the
old line because it was	not delivering Clean
water - we had to involve	the 'Department of
Natural Resources' and they	required Mp. Hyb to
old line because it was a water - We had to involve Makural Resources" and they Bring the system up to regularly	elations - (set has taken
1 W. HyD1 18428 10 20 20 11	
* See accompanying becaments *	

(Mr. Hybl would not Come from California where her lived,
So be had his realator Bill Beary Sit in as a
"Third party" associate to represent his intrest.)
We purchased our property in July 1984 -
We have had many strugges afour own expense
to keep Mr. Hypl's arell and lines repaired over the years.
( as he lived in Calz.) and to keep water flouring to our home.
When Mr. Hybl started to replace the old lines in March
He told me that He would Change over to the rewline
at the street to keep water flowing when He got to my street?
He told me this orgain in May, When He finished installing
He told me this again in May, When He finished installing the rew line to the well, he did not hook us up
to the new lines I tried to talk to Mr. Hybl - about
Connecting our line and he said he didn't knowy
Le was gonna hock us up now" He accused me of
Starting a bunch of trouble and Not relping him
with the cost of the new line.

4. The complainant has taken the following steps to present this complaint to the	
respondent: I tried to talk to Mutyb/- but was told he wasn't Hooking	
Moup il Called Warren Co police ( Op Randy Deatherage # 470)	
totalk to him (case# 06-2783 1 Mr. Hyp/ told hom "we laused	
a Bunch of trouble so now new asn't hooking us up" il	
Contacted P.S. Com - Mr. Merciel and Mr. Scheible have	2_
Made Calls I believe (which I greatly appreciate)	
and upon hearing They wanted to neet and discuss	レ
the situation, Mr. Hybl abruptly lyt Back to	
Calyonia and has not since returned	
We still Have NO Water service and or lines	
One greatly disrupted I apologine for the delay	
in filing this Complaint as it had hoped Mr. Hybl	
World Work with us to resolve this matter.	

WHEREFORE, complainant now reque	sts the following relief: We pray for
intervention in restorn	your water service - and in
regulating Mr. Hybl as it	appears he cannot handle this
responsibility on his own	and cannot interact with
the shower owners on a civil	levely thank you,
June 20, 2006	Susan Ofleson
Date	Signature of Complainant

JUN 2 6 2006

Mr. Scheible

UTILITY OPERATIONS DIVISION

I want to give you some other in . formation that may be helpful.

This is Joe Hypl's dad snop where Joe works & gets his mail when hes in Caly

Mr. Gear's No. 428 Stanford ave Red Wood City CA. 94063 (650)-364-7793 the Shop Secretary is Named Connie

Joes Dad is 80 years old el undestarel Joe has not yet changed over his land tetles as yet-Se the well is still in his Name as is his Office at 23/2 Hwy F wright City M. 43390

Joe's Here address is

No. i Callado Way
Atherton CA 94027

He lives in a small attacked Cottage
Like Building with 2 garages turned
into studios (his house Burned down)

The mail Comes for all three places
in the Same box to sometimes he closent get
it from his rentirs
Joe's dads Apartment is

# 1540 Sand Hill Rd

Palo Alto CA 94304 (650)-462-1253

Here also is a Copy of OAkview Estates platte to let you know where we all live.

I Don't know a Couple Names - Sorry. But I Marked all the lots ownED + the 2 with liens on them. (where we took Water Samples)

Joe out any more. and thanks again for your help.

SUSAN Jaeger

My copy

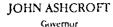
#### MISSOURI DEPARTMENT OF NATURAL RESOURCES

Division of Environmental Quality P. O. Box 1368 Jefferson City, Missourl 65102



## NOTICE OF VIOLATION

				a	a.m.
Date and time	<u>March 3, 1987</u>	,	2:00	a	p.m.
Source (Name, Address	. Permit Number, Locati	on) <u>Nak View E</u>	states	·	<del></del>
Sections 17 and 18	, 'Fownship 46North,	Range lWest, Wa	rren County,	Missour1	
Bill Beeny		;			
Mailing Address:					
	'	Utdaha Otala	W samuel	62200	
Box 377 Number	Street	Wright City City	<u>Missouri</u> State	63390 Zìp Co	
Name of Owner or Man	Bill Beeny: Jo	oe B. Hvbl/and K	risty Beeny;	Jerome Du	ff &
		<del></del>			<del></del>
Associates, Inc.;	Soldders of the Cros	ss, Inc., of Col	orado		<del></del>
In violation (cite law or	regulation) Missouri	<u>Safe Drinking Wa</u>	ter <u>Act 640.1</u>	25: Misso	uri
Public Drinking Wa	ter Regulations: 10	CSR 10-4,060; 1	O CSR 60-4.07	0: 10 CSR	60-4.
020: 10 CSR 60-4.0	60: 10 CSR 60-4.070	· 10 CSR 60-7.01	0: 10 CSR 60-	8.010: 10	CSR
60-9.010; 10 CSR 6	0-12.010; 10 CSR 60-	-14.010			<del></del>
Remarks on Nature of	Violation: <u>Failure to</u>	obtain approval	from Dept. o	f Natural	Re-
sources prior to h	aving a community wa	ater system cons	tructed; Oper	ating a c	on-
munity public wate	r system without a	permit; Failing	to monitor th	e water q	uality
in accordance with	the schedule stipu	lated by regulat	100! Falture	or the on	mer/
operator to notify	the consumers of the	he failure to ma	et the monito	ring requ	frements;
Failure to maintai	n adequate records;	Chief operator	of system not	certific	ated.
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1		v } -	0 /_		
	Seen	2 11/11	J- 1 61 / 1	0.1 A. D.	$\wedge$
Signature (Perso	n Receiving Notice)	Signate	re (Person Issui	<u>スペリパくなノ</u> ina Notice)	
			, , , , , , , , , , , , , , , , , , , ,	3	)
	•	object by	1do Nadolelas	Hotom Had	# _ C# T=
Title	r Position		lie Drinking		<u> 31, Ec</u>







Division of Energy
Division of Environmental Quality
Division of Geology and Land Survey
Division of Management Services
Division of Parks, Recreation,
and Historic Preservation

#### FREDERICK A. BRUNNER

Director

## STATE OF MISSOURI DEPARTMENT OF NATURAL RESOURCES

#### DIVISION OF ENVIRONMENTAL QUALITY

St. Louis Regional Office 8460 Watson Road, Suite 217 St. Louis, MO 63119 314-849-1313

#### BOIL WATER NOTICE

July 16, 1987

To: Residents of Oakview Estates Subdivision, Warren County

A hazard to the health of those consuming water being dispensed within the Oakview Estates Subdivision, Warren County is considered to exist by the Missouri Department of Natural Resources and residents are hereby advised to boil their water prior to drinking.

The developer/owner operated system does not comply with any of the minimal standards for construction or materials as set forth by the Missouri Department of Natural Resources.

The system was constructed without benefit of properly qualified engineering and without approval being obtained prior to construction from Missouri Department of Natural Resources which constitutes a violation of Missouri Public Drinking Water Regulation 10 CSR 60-3.010 Construction Authorization.

The developer/owner/operator has consistently failed to provide water quality analytical results as required by Missouri Public Drinking Water Reporting requirements contained within Missouri Public Drinking Water Regulation 10 CSR 60-7.010.

The system is being operated without a permit to dispense water as required by the Missouri Safe Drinking Water Act.

The system has been subjected to frequent main breaks and leaks in distribution and either low pressure or no water available at all to the residents.

This Boil Water Notice remains in effect until the system meets all Missouri Department of Natural Resources regulatory requirements as provided to the developer/owner/operator March 3, 1987.

By:

Virgil Wlesher

Chief, Public Drinking Water Unit

St. Louis Regional Office



## JOHN ASHCROFT

## FREDERICK A. BRUNNER



STATE OF MISSOURI
DEPARTMENT OF NATURAL RESOURCES

Division of Energy
Division of Environmental Quality
Division of Geology and Land Survey
Division of Management Services
Division of Parks, Recreation,
and Historic Preservation

#### **DIVISION OF ENVIRONMENTAL QUALITY**

St. Louis Regional Office 8460 Watson Road, Suite 217 St. Louis, MO 63119 314-849-1313

March 3, 1987

Mr. Bill Beeny Box 377 Wright City, NO 63390

Dear Mr. Beeny:

An inspection of the water system was conducted by Virgil Wiesner of the Department of Natural Resources (DNR) on February 24, 1987. In conjunction with this inspection the bacteriological quality and monitoring records were reviewed. The findings of this inspection and review, comments on the findings and corresponding recommendations are presented below.

#### FINDINGS AND COMMENTS:

 The system comprises: a pitless adapted well, a hydropheumatic tank of approximately 30 gallons capacity and a distribution system utilizing two inch hose. None of the foregoing complies with the minimum standards for construction or materials as set forth by the Missouri Department of Natural Resources.

The system was constructed without prior submission of engineering plans and specifications prepared by a Registered Professional Engineer and without approval by the Missouri Department of Natural Resources. This constitutes a violation of Missouri Public Drinking Water Regulation 10 CSR 60-3.010 Construction Authorization.

- 2. The operator/owner of the system has never provided water quality analytical results as required by Missouri Public Drinking Water Regulations: 10 CSR 60-4.010; 10 CSR 60-4.020; 10 CSR 60-4.060; and 10 CSR 60-070.
- The owner/operator of the system has failed to comply with the Reporting requirements contained within Missouri Public Drinking Water Regulation 10 CSR-60-7.010.
- 4. Verification of Compliance with Missouri Public Drinking Water Regulations 10 CSR-60-8.010 has not been provided to Missouri Department of Natural Resources. The regulation requires that the consumers of water in Oak View Estates Subdivision be notified in writing of the water systems owner/operator to comply with the above cited monitoring requirements.



- Adequate records of the water supply system and its operation have not been kept.
- 6. The name of a certified operator in charge of the system has not been provided to the Department of Natural Resources as required by Missouri Public Drinking Water Regulation 10 CSR 60-14.010 Faragraphs (3)&(4).
- 7. The system reportedly has been subjected to frequent leaks in distribution and chronic low pressure or no water available to residences located at or above the surface elevation of the well.
- 8. This water system was constructed in the spring of 1983, hence does not qualify for consideration for approval to operate and issuance of a Permit to Dispense water as having non-conforming construction but disinfected. To qualify for consideration a system must have been in existence prior to October 1, 1979.

#### COMPLIANCE REQUIREMENTS:

The attached report of investigation conducted by Mr. Virgil Wiesner for the St. Louis Regional Office reveals that the Oak View Estates Subdivision water system has not received the proper care and attention that a public water supply deserves. Your failure to comply with the monitoring requirements as contained within the Missouri Safe Drinking Water Act and Regulations deprives the users of the assurance that the water they are consuming is safe. It is the intent of the Law that they be provided this assurance.

- 1. You are to commence monitoring in accordance with the schedule provided you for bacteriological quality (two samples every other neek) and provide the results of analysis to the Department of Natural Resources within 15 days of receipt of this letter and submit to the St. Louis Regional Office within 30 days of receipt of this letter a plan with a time schedule within which you will have completed the necessary improvements as stipulated in the report of investigation.
- Notify all of the present consumers of water within Oak View Estates of your failure to comply with the afore cited regulations.
- 3. Within 10 days, have a Professional Registered Engineer submit to the St. Louis Regional Office a proposal with specifications for providing full time flow proportionate chlorination of the existing water supply providing a minimum of thirty (30) minute detention time following introduction of the chlorine prior to the water entering distribution.
- 4. Within 10 days of receipt of this report retain a Professional Registered Engineer for the purpose of preparing an engineering report, plans and specifications for a water supply system meeting all construction criteria of the Missouri Department of Natural Resources. Have the Engineer of your choice notify the Department of his having been retained by you.



- Maintenance of adequate records is essential to the effective operation of a water supply system. The following records must be kept;
  - a) well construction information and maintenance records
  - b) as built plans of storage and distribution lines
  - c) reports of bacteriological examination of all water samples
  - d) reports of chemical analyses of all water samples
  - e) reports of radiological analyses of all water samples
  - f) notices of violations issued by the DNR
  - g) proof of compliance with notification of violation requirements
  - h) daily pumpage
  - i) drawdown and monthly pump rate
  - j) consumer complaints

Should you fail to comply with this directive I will refer this matter to the Enforcement section of the Department of Natural Resources for appropriate action.

If you have any questions regarding this report, please contact Mr. Virgil Wiesner at the St. Louis Regional Office.

APPROVED BY:

F. Donald Maddox

Regional Adminstrator

St. Louis Regional Office

SUBMITTED BY:

Wireil Wiesmar

Chief, Public Drinking Water Unit

St. Louis Regional Office

FDM/VW/be

cc: Central Office, Public Drinking Water Program

O 580-0748 (11-85)

#### BACTERIOLOGICAL WATER ANALYSIS

For Drinking Water Only

## JERIOLOGICAL WATER ANALYSIS

For Drinking Water Only

SIS		(
No. 95/6	M	

745.3770

10.	- 11 · · ·
Bottle No. 5449L	Bottle No. 95/6 M
ite Sample Collected	inple Collected
Mo Day Year Hour OUTDATED: Received in laboratory more than 48 nours after collection.  RESULTS MAY NOT BE VALID.	Day Year Hours  OUTDATED: Received in laboratory more than 48 hours after collection.  RESULTS MAY NOT BE VALID.
OFFICIAL SAMPLE: Collected by an authorized representative of the Dept. of Health.	OFFICIAL SAMPLE: Collected by an authorized representative of the Dept. of Health.
UNOFFICIAL SAMPLE: Not collected by an authorized representative of the Dept. of Health. (For informational purposes only.)	UNOFFICIAL SAMPLE: Not collected by an authorized representative of the Dept. of Health. (For informational purposes only.)
mple Collected By: (Report will be sent to person collecting sample.)	Sample Collected By: (Report will be sent to person collecting sample.)
Name: RICK BRACKNEY	Name: RICK BRACKNEY
- Sugress: 119 KIT DRIVE	E Address: 119 KIT DR.
5 & wR19HT PITY, MO. 63390	Ecity: WRigHT CITY, MO. 63390
~	900
Теlephone No. (3/4), 745.3770	Telephone No. (211)
DINT OF SAMPLE COLLECTION	POINT OF SAMPLE COLLECTION
me/Location OUTSIDE FAUCET	Name/Location OUTS: DE NYDRANT
1dress SAMR AS ABOUE County WARREN	Address 119 KIT D.R. WRIGHT CIKY ME COUNTY WARREN
om: Drilled Well Cistern	From: Dorilled Well Cistern
☐ Bored or Dug Well ☐ Spring (used for drinking purposes)	☐ Bored or Dug Well ☐ Spring (used for drinking purposes)
Or (identify)	Or (identify) Resample after treatment
LABORATORY REPORT	LABORATORY REPORT
ised upon Department of Health bacteriological standards for drinking purposes, at the ne the sample was collected, this water was:	Based upon Department of Health bacteriological standards for drinking purposes, at the time the sample was collected, this water was:
SATISFACTORY: Coliforms/100ml	□ SATISFACTORY: Coliforms/100ml
QUESTIONABLE: excessive bacterial growth without coliform bacteria detected	QUESTIONABLE: excessive bacterial growth without colliform bacteria detected
UNSATISFACTORY: TNTC With Coliforms/100ml	□ UNSATISFACTORY: Coliforms/100ml
UNSATISFACTORY FOR TESTING:	□ UNSATISFACTORY FOR TESTING:
issistance in interpretation of this report may be obtained from your county health department district health unit of the Missouri Department of Health. See the enclosed sheet for further	Assistance in interpretation of this report may be obtained from your county health department or district health unit of the Missouri Department of Health. See the enclosed sheet for further information.
formation. $9-1287$	2-25-87
Date Received and Analyzed	Date Received and Analyzed
2-2/-87	MISSOURI DEPORTMENT OF MENTAL Date Reported
ISSOURI DEPARTMENT OF HEALTH	MISSOURI DEPARTMENT OF HEALTH Laboratory Services  Date Reported
aboratory Services	307 West McCarty Street (14299
37 West McCarty Street  Ifferson City, MO 65101	Jefferson City, MO 65101

MO 580-0748 (11-85)

Lab-10G (R11-85)

Laboratory Number

Laboratory Number

Lab-10G (R11-85)

Bill BERRY'S
SERVY'S
S Received in laboratory more than 48 hours after collection.
RESULTS MAY NOT BE VALID. □ OFFICIAL SAMPLE: Collected by an authorized representative of the Division of Health. UNOFFICIAL SAMPLE: Not collected by an authorized representative of the Division of Health. (For Informational purposes only.) Sample Collected By: (Report will be sent to person collecting sample.) Name: RICK BRACKNEY
Address: 119 KIT DRIVE CHY: WRIGHT CITY, MO. 63390 Telephone No. (NONF POINT OF SAMPLE COLLECTION Name/Location OUTSIDE FAUCET Address 119 KIT, WRIGHT CITY, MD. 63380 WARREN ☐ Bored or Dug Well ☐ Spring (used for drinking purposes) .. 📋 Resample after treatment Or (identify) -LABORATORY REPORT Based upon Division of Health bacterlological standards for drinking purposes, at the time the sample was collected, this water was: ☐ SATISFACTORY: \_\_\_\_\_ Coliforms/100ml ☐ QUESTIONABLE: excessive bacterial growth without collform bacteria detected A UNSATISFACTORY TN-TQ-ILULY DM-12 COMO INSTITUTION OF THE INSTITUTION Assistance in interpretation of this report may be obtained from your county health department o district health unit of the Missouri Division of Health. See the enclosed sheet for further informa-





### BACTERIOLOGICAL WATER ANALYSIS

For Drinking Water Only

	Bottle No. 7871
Date Sample Collected  Mo Day Year Hour OUTDATED:  7 8 88 1:30 P.M.	Received in laboratory more than 48 hours after collection. RESULTS MAY NOT BE VALID.
UNOFFICIAL SAMPLE: Not collected by an	, or local health department personnel.
Sample Collected By: (Report will be sent to person Name: ATRICK L. KRUMI	•
Address: 130 Kit Drive	
Weight City, M	OPEE) .
## ## ## ## ## ## ## ## ## ## ## ## ##	Telephone No. (314) 745-2699
SAMPLE COLLECTION	
Name/Istation OAK VEIW EST.	
Address 130 Kit Drive, Weight (	TY Ma County WARREN
From: Dilled Well Cistern	. 60010
From: 🗖 Drilled Well 🗆 Cistern	
☐ Bared or Dug Well ☐ Spring (u	sed for drinking purposes}
• •	sed for drinking purposes)  ——————————————————————————————————
☐ Bared or Dug Well ☐ Spring (u	Y REPORT
Or (identify)  LABORATOR  Based upon Department of Health bacteriological s	Y REPORT  standards for drinking purposes, at the
Or (identify)  LABORATOR  Based upon Department of Health bacteriological stime the sample was collected, this water was:	Y REPORT standards for drinking purposes, at the
Department of Health bacteriological stime the sample was collected, this water was:    SATISFACTORY: Coliforms	Y REPORT standards for drinking purposes, at the
Dared or Dug Well Spring (u Or (identify)  LABORATOR  Based upon Department of Health bacteriological stime the sample was collected, this water was:  SATISFACTORY: Colliforms  QUESTIGNABLE: excessive bacterial growth	Resample after treatment Y REPORT standards for drinking purposes, at the  /100ml without coliform bacteria detected  Coliforms/100ml  obtained from your county health department
Based or Dug Well  Or (identify)  LABORATOR  Based upon Department of Health bacteriological stime the sample was collected, this water was:  SATISFACTORY:  Colliforms  UNSATISFACTORY:  UNSATISFACTORY:  Satisfactory for Testing:  Assistance in interpretation of this report may be or district health unit of the Missouri Department	Resample after treatment Y REPORT standards for drinking purposes, at the  /100ml without coliform bacteria detected  Coliforms/100ml  obtained from your county health department
Bored or Dug Well	Resample after treatment  Y REPORT  Standards for drinking purposes, at the  /100ml  without coliform bacteria detected  Coliforms/100ml  Debtained from your county health department of Health. See the enclosed sheet for further
Based or Dug Well  Or (identify)  LABORATOR  Based upon Department of Health bacteriological stime the sample was collected, this water was:  SATISFACTORY:  Colliforms  UNSATISFACTORY:  UNSATISFACTORY FOR TESTING:  Assistance in interpretation of this report may be a or district health unit of the Missouri Department information.  MISSOURI DEPARTMENT OF HEALTH Laboratory Services 307 West McCarty Street	Resample after treatment  Y REPORT  Standards for drinking purposes, at the  /100ml  without coliform bacteria detected  Coliforms/100ml  Debtained from your county health department of Health. See the enclosed sheet for further
Bored or Dug Well	PRESAMPLE after treatment  Y REPORT  Standards for drinking purposes, at the  1/100ml  without coliform bacteria detected  Coliforms/100ml  Datained from your county health department of Health. See the enclosed sheet for further  Date Received and Apalyzed  Date Reported

## DEED OF TRUST

This Deed,	Made and entered into this	16	day of August	, 1984
by and between Michae of the County of and Steve Beeny	Warren	and State of Misso	Uri, part Y	of the first part,
of the County of	Warren	and State of Miss	ouri part y of	the second part,
of the City of	Redwood	and State of Cali	fornia paries	of the third part-

A stract of land being part of the West Half of the Northwest Quarter of Section 17, Township 46 North, Range 1 West, Warren County, Missouri, and being part of OAKVICW ESTATES, as recorded on Slide B-53 of the Warren County Records, and being described as follows:

Commencing at an Old Iron Rod at the Northwest Corner of Section 17: thence along the North line of Section 17, South 88°-47' East 1300.97 feet to the East line of the West Half of the Northwest Quarter: thence along the said East line, South 0°-40' West 1151.86 feet to the place of beginning of the said tract: thence continuing along the said East line, South 0°-40' West 170.00 feet to a point: thence leaving the said East line, North 89°-41' West 160.42 feet to a point in the centerline of a 40 foot wide Road and Utility Easement: thence along the said centerline, North 12°-09' West 140.00 feet: thence leaving the said centerline, North 80°-28' East 194.54 feet to the place of beginning and containing 0.62 acres, more or less.

