BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

)

Dione C. Joyner, Complainant, Missouri-American Water Company, Respondent.

V.

Case No. WC-2006-0345

CORRECTION TO STAFF REPORT OF INVESTIGATION

)

COMES NOW the Staff of the Missouri Public Service Commission ("Staff"), by and through counsel, and for its Correction to Staff Report of Investigation ("Correction") states the following to the Missouri Public Service Commission ("Commission").

On August 11, 2006, the Staff filed its Staff Report of Investigation ("Report") in the 1. instant case.

2. Due to a last-minute editing error made by Staff member Dale Johansen, a correction to the Report is necessary, as detailed in Paragraph 3 below.

3. On Page 2 of the Report, the second sentence of the first paragraph under the heading "January 13, 2006 Informal Complaint Investigation" should read as follows: The following day, January 13, 2006, Ms. Joyner entered into a payment agreement with MAWC to make a partial payment on her past-due account, and MAWC reconnected her service based upon that agreement.

WHEREFORE, the Staff respectfully submits this Correction for the Commission's information in this case.

Respectfully Submitted,

<u>/s/ Jennifer Heintz</u>

Jennifer Heinz Associate General Counsel Missouri Bar No. 57128

Attorney for the Staff of the Missouri Public Service Commission

P.O. Box 360 Jefferson City, MO 65102 573-526-7779 (telephone) 573-751-9285 (facsimile) jennifer.heintz@psc.mo.gov (e-mail)

CERTIFICATE OF SERVICE

I hereby certify that copies of this Correction have been mailed with first class postage, handdelivered, transmitted by facsimile or transmitted via e-mail to all counsel of record this 14th day of August 2006.

<u>/s/ Jennifer Heintz</u>