

**Public Water Supply District # 1
Of Ralls County, Missouri
3316 Market Street**

Phone (573) 221-6615

Hannibal, Missouri 63401

Fax (573) 221-4198

December 2, 2003

FILED

JAN 08 2004

United Industries Credit Union
109 Lindsey Road
Hannibal, MO 63401

**Missouri Public
Service Commission**

Dear Customer:

On September 29, 2003 the City of Hannibal, Missouri and Public Water Supply District No. 1 of Ralls County, Missouri filed their Joint Application for Approval of Water Service Territorial Agreements with the Missouri Public Service Commission ("Commission"), in which they requested that the Commission approve three water service area territorial agreements which would result in the affected customers within the service areas ultimately being served by the City of Hannibal, rather than by the Water District.

The Staff of the Commission ("Commission Staff") is conducting an independent investigation of the Joint Application and will soon be formulating a recommendation to the Commission as well.

If you have any questions or comments regarding the proposed territorial agreements you should contact the Commission Staff or the Public Counsel **within 15 days of the date of this notice**. To do so, please use the addresses, telephone numbers or fax numbers shown below. Please refer to Commission Case No. WO-2004-0163.

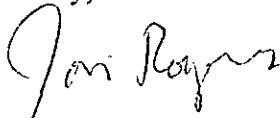
Missouri Public Service Commission
Attn: Water & Sewer Department
P.O. Box 360
Jefferson City, MO 65102
Consumer Hotline: 800/392-4211
Fax: 573/751-1847

Office of the Public Counsel
Attn: Ruth O'Neill
P.O. Box 2230
Jefferson City, MO 65102
Phone: 573/751-4857
Fax: 573/751-5562

Exhibit No. 2
Case No(s) WO-2004-0163
Date 12-30-03 **Rptr** TR

Based on the response to the customer notice, the Commission Staff or the Public Counsel may request additional information or request a local public hearing. Regardless of whether a local public hearing is held, approval of the proposed territorial agreements cannot occur without the approval of the Public Service Commission.

Sincerely,



Jon Rogers, Local Manager
PWSD #1 of Ralls County, Missouri

Cc: Dale Johansen-PSC Staff
Ruth O'Neill-Public Counsel
Brent Stewart-Stewart & Keevil
Mark Piontek-Lewis, Rice & Fingersh
Jeff Blaylock-City of Hannibal Attorney
Robert Chriscinske-City of Hannibal
Gary Anger-Alliance Water Resources, Inc.