

MISSOURI PUBLIC SERVICE COMMISSION

October 16, 2003

Case No. WO-2004-0116

Dana K Joyce
P.O. Box 360
200 Madison Street; Suite 800
Jefferson City, MO 65102

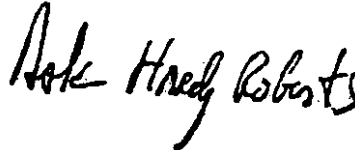
Robert C Johnson
Missouri Energy Group
720 Olive St., Suite 2400
St. Louis, MO 63101

John B Coffman
P.O. Box 7800
200 Madison Street, Suite 640
Jefferson City, MO 65102

William R. England
Missouri-American Water Company
312 East Capitol Ave.
Jefferson City, MO 65102

Enclosed find a certified copy of an ORDER in the above-numbered case(s).

Sincerely,

A handwritten signature in black ink that reads "Dale Hardy Roberts". The signature is written in a cursive, flowing style.

Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge