

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Andrew G. Smith,)	
)	
Complainant,)	
)	
v.)	<u>File No. WC-2012-0189</u>
)	
Missouri-American Water Company,)	
)	
Respondent.)	

ORDER EXTENDING TIME FOR FILING STAFF REPORT

Issue Date: February 1, 2012

Effective Date: February 1, 2012

On January 30, 2012, the Missouri Public Service Commission ("Commission") issued an Order Directing Filing, which required the Staff of the Commission to investigate the complaint and file a report no later than February 13, 2012. February 13, 2012 is a state holiday in observance of Abraham Lincoln's birthday, so the Commission will set a new deadline for the Staff to investigate the complaint and file a report.

THE COMMISSION ORDERS THAT:

1. The requirement that the Staff file a report on February 13, 2012 is rescinded.
2. The Staff of the Missouri Public Service Commission shall investigate this complaint and file a report with the Commission no later than February 14, 2012.

3. This order is effective immediately on issuance.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'S. C. Reed', written in a cursive style.

Steven C. Reed
Secretary

(S E A L)

Michael Bushmann, Regulatory Law
Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri
on this 1st day of February, 2012.