

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Mitch Sims,)	
)	
Complainant,)	
)	
v.)	<u>File No. WC-2013-0338</u>
)	
Missouri-American Water Company,)	
)	
Respondent.)	

ORDER DIRECTING FILING

Issue Date: March 6, 2013

Effective Date: March 6, 2013

On December 18, 2012, Mitch Sims filed a complaint with the Missouri Public Service Commission ("Commission") against Missouri-American Water Company ("MAWC"). MAWC answered, and the Staff of the Commission ("Staff") filed its Recommendation. In its Recommendation, Staff recommends that Mr. Sims consider the Commission's alternative dispute resolution process.

The Commission will order Mr. Sims and MAWC to state whether they would agree to mediate their dispute.

THE COMMISSION ORDERS THAT:

1. Mitch Sims and Missouri-American Water Company shall respond as ordered above no later than March 15, 2013.

2. This order shall become effective immediately upon issuance.

BY THE COMMISSION

A handwritten signature in cursive script, reading "Shelley Brueggemann".

Shelley Brueggemann
Acting Secretary

Ronald D. Pridgin, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 6th day of March, 2013.