

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

The Staff of the Missouri Public Service Commission,	)	
	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>Case No. WC-2015-0330</u></b>
	)	
Fawn Lake Water Corp. and Rachel Hackman,	)	
	)	
	)	
Respondents.	)	

The Office of the Public Counsel, An agency of the State of Missouri,	)	
	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>Case No. WC-2015-0340</u></b>
	)	
Fawn Lake Water Corp., Rachel Hackman, A Missouri Water Corporation,	)	
	)	
	)	
Respondents.	)	

**ORDER DIRECTING STATUS REPORT**

Issue Date: April 28, 2017

Effective Date: April 28, 2017

The above-captioned cases have a long history of attempts to achieve service by certified U.S. mail. The most recent attempt in the Second Order Sending Final Notice and Setting Time for Filing Answer was made on March 1, 2017. In that attempt, a certified mailing was sent to Rachel Hackman, in care of Fawn Lake Water Corporation, at 3910 Old Highway 94 South, Suite 100, St. Charles, MO 63304. However, the

Commission has not received the returned certified mail card indicating that the item was either delivered or could not be delivered.

Following the issuance of the March 1, 2017 order, the Commission received a Notice of Telephone Communication and Corrected Address for Respondent on March 15, 2017 filed by the Office of the Public Counsel. That notice indicated that Public Counsel was contacted by a “Mrs. Moore” who pointed out that one of the recent returned mail items included an error in the mailing address of “Highway 945” instead of “Highway 94.” Additionally, Public Counsel’s Notice indicated that the correct building number for Ms. Hackman was “3019” rather than “3910.”

Before taking any further action in this matter, the Commission will direct Staff and Public Counsel to file status reports regarding the current status of this company’s operations. The Commission will also direct Public Counsel verify that the building number in its notice is correct. Further, the Commission is considering authorizing the use of a special process server to effectuate service in this matter. The parties may also comment on that option.

**THE COMMISSION ORDERS THAT:**

1. The Staff of the Missouri Public Service Commission and the Office of the Public Counsel shall file status reports regarding the current status of this company’s operations no later than May 9, 2017.
2. The Public Counsel shall verify that the building number in its pleading is correct no later than May 9, 2017.
3. Comments regarding the use of a process server shall be filed no later than May 9, 2017.

4. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Nancy Dippell, Regulatory Law Judge,  
by delegation of authority pursuant  
to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 28<sup>th</sup> day of April, 2017.

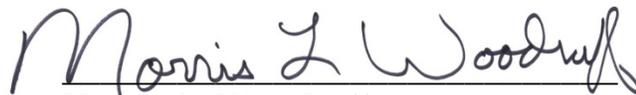
**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

**WITNESS** my hand and seal of the Public Service Commission,  
at Jefferson City, Missouri, this 28<sup>th</sup> day of April 2017.



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**April 28, 2017**

**File/Case No. WC-2015-0330 and WC-2015-0340**

**Missouri Public Service  
Commission**

Staff Counsel Department  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
staffcounsel@psc.mo.gov

**Office of the Public Counsel**

Hampton Williams  
200 Madison Street, Suite 650  
P.O. Box 2230  
Jefferson City, MO 65102  
opc@ded.mo.gov

**Fawn Lake Water Corp.**

Legal Department  
3910 Old Highway 94 South, Suite  
100  
St. Charles, MO 63304

**Missouri Public Service  
Commission**

Kevin Thompson  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
kevin.thompson@psc.mo.gov

**Rachel Hackman**

Rachel Hackman  
3910 Old Highway 94 South, Suite  
100  
St. Charles, MO 63304

**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

*Sincerely,*



**Morris L. Woodruff  
Secretary**

---

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.