

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

|                                    |   |                       |
|------------------------------------|---|-----------------------|
| Eric C. Larson,                    | ) |                       |
|                                    | ) |                       |
| Complainant,                       | ) |                       |
|                                    | ) |                       |
| v.                                 | ) | File No. WC-2011-0409 |
|                                    | ) |                       |
| Woodland Manor Water Company, LLC, | ) |                       |
|                                    | ) |                       |
| Respondent.                        | ) |                       |

## ORDER SETTING PRE-HEARING CONFERENCE

Issue Date: August 16, 2011

Effective Date: August 16, 2011

The Missouri Public Service Commission is setting a pre-hearing conference.

### THE COMMISSION ORDERS THAT:

1. The Commission will convene the pre-hearing conference on September 30, 2011, at 9:00 A.M. in Room 305 of the Governor Office Building, 200 Madison Street, Jefferson City, Missouri.

2. At the pre-hearing conference, Complainant, Respondent, and the Commission's staff shall appear. The Office of Public Counsel may appear. Any appearance may be either in person or through counsel, and may be either in the hearing room or by telephone. Any appearance by telephone shall be made by dialing (573) 522-5993 at the pre-hearing conference's start time and entering the pass code \*456.

3. At the pre-hearing conference, the parties shall be prepared to discuss:

- a. Any statute, tariff, or regulation governing the repair of water lines and the placement of water meters;

- b. Any facts relevant under those provisions; and
  - c. Availability dates for an evidentiary hearing on the merits of the complaint.
4. The Governor Office Building meets accessibility standards required by the Americans with Disabilities Act. Any person who needs additional accommodations to participate in the pre-hearing conference or evidentiary hearing shall contact the Commission not later than the day before such event. Such contact shall be through the Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711.
5. This order is effective immediately upon issuance.

**BY THE COMMISSION**



Steven C. Reed  
Secretary

( S E A L )

Daniel Jordan, Senior Regulatory Law Judge,  
by delegation of authority pursuant  
to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 16<sup>th</sup> day of August, 2011.