

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Andrew G. Smith,)	
)	
Complainant,)	
)	
v.)	<u>File No. WC-2012-0189</u>
)	
Missouri-American Water Company,)	
)	
Respondent.)	

ORDER DIRECTING FILING

Issue Date: April 16, 2012

Effective Date: April 16, 2012

On December 19, 2011, Andrew G. Smith ("Complainant") filed a complaint with the Missouri Public Service Commission ("Commission") against Missouri-American Water Company ("MAWC"). On March 30, 2012, the Staff of the Commission filed a *Staff's Status Report*, stating that Complainant and MAWC have reached a settlement and that Complainant would be filing a motion to dismiss or withdraw the complaint in the near future. There have been no subsequent filings in this case, so the Commission will set another deadline for filing a joint status report or the notice of dismissal as a result of settlement.

THE COMMISSION ORDERS THAT:

1. The Complainant, MAWC, and the Staff of the Missouri Public Service Commission shall file a joint status report no later than May 1, 2012, and shall subsequently file a joint monthly status report on the first business day of each month thereafter, until such time as this case is closed.

2. This order is effective immediately on issuance.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'S. Reed', written over a horizontal line.

Steven C. Reed
Secretary

(S E A L)

Michael Bushmann, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri
on this 16th day of April, 2012.