BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Glen Jones,)	
Complainant,)	
V.)	File No. WC-2012-0203
)	
Missouri American Water Company,)	
)	
Respondent)	

ORDER DIRECTING COMPLAINANT TO RESPOND

Issue Date: July 2, 2012 Effective Date: July 2, 2012

After receiving notice of this complaint, Missouri American Water Company filed a motion to dismiss with its answer. Complainant did not respond to the motion and the time for responding has expired.¹ The Commission, however, may enlarge this time.

At Complainant's request, the Commission has stalled this matter to allow Complainant to retain counsel. To date, no attorney has entered an appearance for Complainant. Missouri American filed its motion to dismiss on June 6. Complainant has yet to respond. In an effort to move this matter forward, the Commission will direct Complainant to respond to the motion.

Complainant's failure to respond to this order may lead to a dismissal of this complaint.

THE COMMISSION ORDERS THAT:

Glen Jones, Complainant, shall file a response to Missouri American Water
Company's Motion to Dismiss no later than July 13, 2012.

¹ Commission rule 4 CSR 240-2.080(15).

2. This order shall become effective upon issuance.

BY THE COMMISSION

Steven C. Reed Secretary

(SEAL)

Kennard L. Jones, Senior Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 2nd day of July, 2012.