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April 25, 2003

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James M. Fischer Larry W. Dority

> Secretary of the Commission Missouri Public Service Commission 200 Madison Street, Suite 100 P.O. Box 360 Jefferson City, Missouri 65102-0360

Missouri Public Service Commission

APR 2 5 2003

In the Matter of the Application of Consolidated Communications Operator RE: Services, Inc. for a Certificate of Service Authority to Provide Intrastate Interexchange and Non-switched Local Exchange Telecommunications Services within the State of Missouri

Dear Mr. Roberts:

Enclosed for filing in the above-referenced matter are the original and eight (8) copies of the Application of Consolidated Communications Operator Services, Inc. A copy of the foregoing Application has been hand-delivered or mailed this date to parties of record.

Thank you for your attention to this matter.

Sincerely, ane M. Festier hes M. Fischer

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Office of the Public Counsel cc: Dana K. Joyce, General Counsel

## BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

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Service Commission

FILED

In the Matter of the Application of Consolidated Communications Operator Services, Inc. for a Certificate of Service Authority to provide Intrastate Interexchange and Non-switched Local Exchange Telecommunications Services within the state of Missouri

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Case No. \_\_\_\_\_

## APPLICATION

COMES NOW Consolidated Communications Operator Services, Inc. ("CCOSI" or "Applicant") and submits its Application respectfully requesting the Missouri Public Service Commission ("Commission") to issue Applicant a Certificate of Service Authority to provide competitive intrastate interexchange telecommunications services between and among locations within the state of Missouri pursuant to Section 392.440, RSMo 2000,<sup>1</sup> an order classifying Applicant as a competitive telecommunications carrier, and an order waiving or suspending certain Commission rules and statutory provisions pursuant to Section 392.420. In support of its request, Applicant provides the following information:

1. Consolidated Communications Operator Services, Inc. is a corporation organized under the laws of the State of Delaware. The legal name and principal office or place of business of the applicant are:

Consolidated Communications Operator Services, Inc. 121 South 17<sup>th</sup> Street Mattoon, Illinois 61938 Telephone: 217-234-9947 Facsimile: 217-234-8434

<sup>&</sup>lt;sup>1</sup> All citations to statutory sections are to the 2000 Revised Statutes of Missouri, as currently supplemented, unless otherwise indicated.

Applicant is qualified to transact business in the state of Missouri and holds a certificate of authority as a foreign corporation to transact business in the state of Missouri, which is attached hereto as Exhibit A and incorporated herein by reference.

Copies of correspondence, communications and orders and decisions of the Commission are to be sent to the following:

> Susan Montague Product Manager – Operator Services 121 S 17<sup>th</sup> Mattoon, IL 61938 217-234-9947

Craig Neeld Technologies Management 210 N Park Ave. Winter Park, FL 32789 407-740-3008

and to Applicant's in-state counsel:

James M. Fischer Fischer & Dority, P.C. 101 Madison Street, Suite 400 Jefferson City, Missouri 65101 Telephone: 573-636-6758 Facsimile: 573-636-0383

2. The name and address of Applicant's registered agent in the state of Missouri is:

CSC – Lawyers Incorporating Service Company 2221 Bolivar Street Jefferson City, Missouri 65101

3. Applicant intends to provide telecommunications services to business and residential customers throughout the state of Missouri as a nonfacilities based (switchless) reseller of interexchange services. The customer will become a customer of the Applicant, not of the underlying carrier. Applicant assumes responsibility for billing, trouble reporting, and customer service. Applicant plans to provide alternative operator services (resold long distance

telecommunications services) twenty-four (24) hours a day, seven (7) days a week, originating and terminating throughout the state of Missouri.

4. Applicant is not a facilities based carrier. Applicant does not own, operate, control or manage any telecommunications transmission facility. Applicant does not own or operate a switch.

5. Applicant intends to provide live and automated long distance directory assistance services, as well as services for coinless and coin-operated public telephones

6. Applicant will offer operator services to customers within Missouri. The primary customers of Applicant's operator services are presubscribed business and residential customers. Some of these companies may, in their normal course of business, be responsible for providing access and directing telephone calls for end users. Applicant proposes to conduct its operator services pursuant to 4 CSR 240-33.130 and Section 392.515. Specifically:

• All calls are branded before call charges are incurred.

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- Rates, billing method and complaint resolution procedures are disclosed upon request.
  This service is available at no charge, 24 hours per day.
- Traffic aggregators are obligated by contract and tariff to display and notice information that complies with FCC rules and applicable state requirements.
- Traffic aggregators are obligated by contract and tariff to provide access to alternative operator service providers.
- Where the local exchange carrier has the capability of identifying multiple carriers, Applicant is identified on the end user bill.
- No location surcharges are collected by Applicant for intrastate Missouri calls.

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 Applicant does not intercept or route 911-calls. These calls complete directly through the serving local exchange carrier. Applicant routes emergency 0- and 00- calls efficiently to the appropriate emergency agency in locations where it handles such calls.

Applicant carrier uses reliable answer detection techniques and Applicant will not knowingly bill for incomplete calls. If for any reason a caller believes he or she has been charged for an uncompleted call, Applicant will issue credit for the charges under all reasonable circumstances.

7. Applicant possesses the managerial and technical expertise to provide telecommunications services throughout the state of Missouri.

8. Applicant possesses the financial ability to provide the requested services.

9. Applicant requests classification as a competitive telecommunications company operating within the state of Missouri. Applicant further requests classification of services described in Applicant's tariff as competitive services.

10. Granting the requested certificate of service authority is in the public interest because Applicant's proposed services will create and enhance competition and expand customer service options consistent with the legislative goals set forth in the federal Telecommunications Act of 1996 and Chapter 392. Prompt approval of this Application also will expand the availability of innovative, high quality, and reliable telecommunications services within the state of Missouri.

11. Applicant requests, pursuant to Section 392.420, that the Commission suspend, waive, or modify the application of the following rules and statutory provisions as it relates to the regulation of the applicant interexchange company:

4 CSR 240-10.020	-	depreciation
4 CSR 240-30.010(2)(C)	-	rate schedules
4 CSR 240-30.040	-	uniform system of accounts
4 CSR 240-33.030	-	minimum charge rules

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Section 392.210.2	-	uniform system of accounts
Section 392.240(1)	-	just and reasonable rates
Section 392.270	-	valuation of property
Section 392.280	-	depreciation accounts
Section 392.290	-	issuance of securities
Section 392.300.2	-	acquisition of stocks
Section 392.310	-	stock and debt issuance
Section 392.320	-	stock dividend payments
Section 392.330	-	issuance of securities, debt and notes
Section 392.340	-	reorganization(s)

The above-referenced rules and statutory provisions have been waived with regard to other interexchange carriers in prior cases. These rules or statutory provisions are principally designed to apply to noncompetitive telecommunications carriers. It would be inconsistent with the goal and purpose of Section 392.530 to apply them to a competitive telecommunications carrier such as the Applicant.

12. Applicant's tariff, setting out the proposed services and charges offered by Applicant, is being filed simultaneously with this Application and has a forty-five (45) day effective date.

13. Applicant will not unjustly discriminate among it customers, which discrimination is prohibited pursuant to Section 392.200.

Applicant has no annual reports or regulatory assessment fees that are overdue in Missouri.

15. Applicant has no pending actions or final unsatisfied judgments or decisions against it from any state or federal agency or court which involve customer service or rates, which action, judgment, or decision has occurred within three (3) years of the date of this Application.

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WHEREFORE, Consolidated Communications Operator Services, Inc., respectfully requests the Missouri Public Service Commission to grant it a Certificate of Service Authority to provide competitive intrastate interexchange telecommunications service within the state of Missouri; an order classifying it as a competitive telecommunications company providing competitive service; an order suspending, waiving or modifying the above-referenced rules and statutory provisions as they relate to the regulation of the Applicant in the state of Missouri; and for such other orders as the Commission deems appropriate.

Respectfully submitted,

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James M. Fischer FISCHER & DORITY, P.C. W1 Madison Street, Suite 400 Jefferson City, Missouri 65101 Telephone: (573) 636-6758 Facsimile: (573) 636-0383 E-mail: jfischerpc@aol.com MBN 27543

ATTORNEY FOR APPLICANT

## **CERTIFICATE OF SERVICE**

I do hereby certify that a true and correct copy of the foregoing Application has been E-mailed, faxed, hand-delivered or mailed, First Class, postage prepaid, this  $25^{44}$  day of April, 2003, to:

Office of the Public Counsel P.O. Box 7800 Jefferson City, Missouri 65102 Dana K. Joyce, General Counsel Missouri Public Service Commission P.O. Box 360 Jefferson City, Missouri 65102

James M. Fischer

## VERIFICATION

I, Robert J. Currey, first being duly sworn upon oath depose and say I am President of Consolidated Communications Operator Services, Inc., a Delaware corporation; that I have read the above and foregoing Application, by me subscribed, and know the contents thereof, that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.

In Robert J. Currey, President

Subscribed and sworn to before me this  $23^{rd}$  day of April 2003.

Official Seal Mary Jo Frank Notary Public State of Illinois My Commission Expires 07/09/06

My Commission Expires: <u>7-9-06</u>



EXHIBIT A