

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Marcia Eason,)	
)	
Complainant,)	
v.)	<u>File No. WC-2013-0010</u>
)	
Missouri American Water Company,)	
)	
Respondent)	

**NOTICE OF COMPLAINT,
ORDER DIRECTING RESPONSE TO COMPLAINT
AND INFORMATION FOR COMPLAINANT**

Issue Date: July 9, 2012

Effective Date: July 9, 2012

On July 9, 2012 the above-named Complainant filed the attached complaint with the Missouri Public Service Commission against Ameren Missouri.

Under Commission rule 4 CSR 240-2.070(7), Ameren shall have 30 days from the date of this order to file a response to the complaint. All pleadings shall be mailed to:

Secretary of the Missouri Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102-0360

A copy shall be served upon the Complainant at: 12059 Krenning Lane, St. Louis, Missouri 63138.

Information for Complainant

If the Complainant wishes to have representation during this proceeding and cannot afford an attorney, the Law School at St. Louis University may be contacted at 314-977-2796. Such representation will be at the sole discretion of the law school and the

arrangement between the law school and the Complainant is not governed by the Commission.

THE COMMISSION ORDERS THAT:

1. Missouri American Water Company shall file a response to this complaint no later than 30 days from the date of this order
2. This order shall become effective upon issuance.

BY THE COMMISSION



Steven C. Reed
Secretary

(S E A L)

Kennard L. Jones, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 9th day of July, 2012.