

² *Id.* and 4 CSR 240-2.115.

As an alternative to the formal evidentiary hearing procedure, the Commission offers mediation. Mediation is a voluntary process in which a neutral person assists the parties in exploring opportunities for settlement. Upon a request for mediation, the Commission may suspend the filing date set forth in this order.

THE COMMISSION ORDERS THAT:

1. The Commission's Data Center shall send a copy of this order and the complaint in File Nos. SC-2014-0214 and WC-2014-0215 to the following by certified mail, return receipt requested:

Osage Water Company
ATTN RECEIVER: Gary V. Cover
P.O. Box 506
Clinton, Missouri 64735

2. No later than March 3, 2014, Respondent shall file an answer to the complaint. All pleadings shall be submitted on the Commission's Electronic Filing & Information System (EFIS).

3. The Staff of the Missouri Public Service Commission shall investigate the complaint and file a report with the Commission no later than March 21, 2014.

4. This order is effective immediately upon issuance.

BY THE COMMISSION



A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Kim S. Burton, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 31st day of January, 2014.