

EMBARQ[®] Your telecommunications company is becoming EMBARQ

New Possibilities

Dear Sample A. Sample:

This is a great time to be our customer, and we're going to prove it. We're taking everything that matters to you about your local phone company and making it better — starting with our name. Soon we will no longer be part of the Sprint Nextel family of companies.* The familiar red diamond Sprint brand will be phased out. And you will come to know us as EMBARQ.[™]

You can still count on the same reliable and dependable services you currently enjoy from us today. The only difference is there'll be more. More products. Enhanced services. Better offers. So whether we are connecting you to family and friends by phone or bringing the world to your door with high-speed Internet — you can count on us!

Watch your mail and monthly billing statements for news and updates about EMBARQ as they happen. Great things are coming your way. You'll see no change in the quality of the phone and Internet services you're accustomed to. But what you will see is a whole new range of possibilities designed to make your life easier.

Sincerely,

Your friends at Sprint.

P.S. Our new name is just the first of many great changes. Look for more announcements in your mailbox soon or find additional information at sprint.com/local or call 1-866-898-2042.

*Regulatory approval is pending in a number of states in which EMBARQ[™] will operate.