

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Stephen J. Sinclair,	)	
Complainant,	)	
v.	)	<b><u>File No. WC-2016-0113</u></b>
	)	
Missouri American Water Company,	)	
	)	
Respondent	)	

**NOTICE CLOSING FILE**

Issue Date: January 11, 2016

Stephen J. Sinclair filed a complaint against Missouri American Water Company. The company filed an answer and the Staff of the Commission filed its Report. Staff informed the Commission that a billing issue was resolved between the company and Mr. Sinclair, and that Staff would continue to monitor issues, raised by Mr. Sinclair, concerning the company's management practices.

Because the complaint appeared to be resolved, the Commission directed Mr. Sinclair to file a statement informing the Commission of whether the complaint has been satisfied or whether he would like to proceed toward an evidentiary hearing.

Mr. Sinclair filed a response, stating, "This transaction is terminated." The Commission understands this to mean the complaint has been satisfied and that Mr. Sinclair does not wish to proceed toward an evidentiary hearing.

If no testimony has been pre-filed or evidence offered, Commission rules<sup>1</sup> allow a complainant to dismiss a complaint without an order of the Commission. There has been

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<sup>1</sup> 4 CSR240-2.116(1).

no testimony filed or evidence offered and complainant filed the statement set out above.

This file is therefore closed.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff". The signature is written in a cursive style.

Morris L. Woodruff  
Secretary

Kennard L. Jones, Senior Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 11th day of January, 2016.