

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

| | | |
|--------------------------------|---|-------------------------------------|
| Duane Farrant, |) | |
| Complainant, |) | |
| v. |) | <u>File No. TC-2014-0103</u> |
| |) | |
| CenturyLink (Embarq Missouri), |) | |
| |) | |
| Respondent |) | |

**NOTICE OF COMPLAINT
AND ORDER DIRECTING STAFF RECOMMENDATION**

Issue Date: October 22, 2013

Effective Date: October 22, 2013

On October 21, 2013, Duane Farrant filed a complaint against CenturyLink (Embarq Missouri). Under Commission rule 4 CSR 240-2.070(8), CenturyLink shall have 30 days from the date of this notice to file a response to the complaint.

The Commission will also direct the Staff of the Commission to file a recommendation and memorandum.

THE COMMISSION ORDERS THAT:

1. CenturyLink (Embarq Missouri) shall file a response to this complaint no later than November 21, 2013.
2. The Staff of the Commission shall file a recommendation no later than November 26, 2013.

3. This order shall become effective upon issuance.



BY THE COMMISSION

Morris L Woodruff

Morris Woodruff
Secretary

Kennard L. Jones, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 22nd day of October, 2013.