

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a session of the Public Service Commission held by telephone and internet audio conference on the 24th day of February, 2021.

Socket Telecom, LLC,)
)
 Complainant)
)
 v.)
)
 Embarq Missouri, Inc. d/b/a CenturyLink,)
)
 Respondent.)

File No. TC-2020-0409

ORDER SETTING PROCEDURAL SCHEDULE

Issue Date: February 24, 2021

Effective Date: February 24, 2021

On June 22, 2020, Socket Telecom, LLC (Socket) filed a complaint against Embarq Missouri, Inc. d/b/a CenturyLink (CenturyLink). On February 12, 2021, the parties filed a proposed procedural schedule which includes a hearing. The Commission has reviewed the request for a procedural schedule and will grant it.

To determine if the issues involved in this dispute have some effect on more general regulatory matters or the general public, the Commission will also direct the Staff of the Commission to investigate this complaint and file a report or recommendation about the issues. The Commission will allow the parties to respond to Staff's report and will require Staff to be available to testify at the hearing if necessary.

THE COMMISSION ORDERS THAT:

1. The Commission adopts the following procedural schedule:

Socket Direct Testimony	March 9, 2021
CenturyLink Rebuttal Testimony	April 13, 2021
Staff Report	April 20, 2021
Socket Surrebuttal Testimony	April 30, 2021
Responsive Testimony or Other Response to Staff's Report	April 30, 2021
Prehearing/Settlement Conference	May 3, 2021 10:00 a.m.
Issues List	May 5, 2021
Position Statements	May 10, 2021
Hearing (via Webex)	May 18-19, 2021 9:00 a.m.

2. The prehearing/settlement conference is set for May 3, 2021, beginning at 10:00 a.m. Due to the COVID-19 emergency, the prehearing/settlement conference shall be held by video and teleconference via WebEx. The link and access code to participate in the hearing via WebEx conference call will be emailed to all parties.

3. The evidentiary hearing scheduled to begin May 18, 2021, at 9:00 a.m. shall be held by video and teleconference via WebEx. Participants shall appear at the evidentiary hearing via WebEx video or telephone conference. The hearing audio will also be live-streamed via the Commission's website at psc.mo.gov. Interested persons who will not be actively participating in the hearing should access the hearing via the live stream. The link and access code to participate in the hearing via WebEx conference call will be emailed to all parties. If you need additional accommodations to participate in this

hearing, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the conference.

4. This order is effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff". The signature is written in a cursive, flowing style.

Morris L. Woodruff
Secretary

Silvey, Chm., Kenney, Rupp, Coleman, and
Holsman CC., concur.

Dippell, Deputy Chief Regulatory Law Judge