

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a session of the Public Service Commission held at the Commission's office in Jefferson City, Missouri on the 11th day of August, 2021.

In the Matter of Telephone Number Relief)
for the 314 and 816 Area Codes) **File No. TO-2022-0010**

**NOTICE REGARDING THE EXHAUSTION OF NUMBERS IN THE 314
AND 816 NUMBERING PLAN AREAS**

Issue Date: August 11, 2021

In an order issued on October 24, 2000, in File No. TO-2000-374, the Commission adopted overlay relief plans to deal with anticipated exhaustion of available numbers in the 314 NPA and 816 NPA (NPAs are better known as area codes). On September 25, 2001, the Commission issued an order that delayed indefinitely the implementation of the 314 area code and 816 area code overlay relief plans to allow time to test the effectiveness of number conservation efforts.

The number conservation efforts were successful and implementation of the overlay relief plans has remained on hold for twenty years. However, on June 30, 2021, the North American Numbering Plan Administrator (NANPA) notified the Commission that once again the 314 and 816 area codes are nearing number exhaustion. The 314 area code is projected to exhaust its supply of numbers in the second quarter of 2023 and the 816 area code is projected to exhaust its supply of numbers in the third quarter of 2024. NANPA now plans to implement the overlay relief plans that were approved by the Commission in its 2000 order.

The overlay relief plans will superimpose new area codes over the same geographic area covered by the 314 and 816 area codes. NANPA will assign number groups from the

new area codes when numbers from the existing area codes are exhausted. All existing customers will retain their current area code in the overlay area and their telephone numbers will not be changed. The new overlaid area code for the 314 area code will be 557, and the new overlaid area code for the 816 area code will be 975.

One effect of the overlay plan is that calls within the 314 and 816 area codes that can now be completed by dialing seven digits - omitting the area code - will need to be dialed using ten digits - including the area code. However, both the 314 and the 816 area codes are already scheduled to begin a transition to ten-digit dialing on October 24, 2021, with the transition to be completed by July 15, 2022, as part of the designation of 988 as the abbreviated dialing code for the national suicide prevention and mental health crisis hotline. As a result, customers will already be using ten-digit local dialing before the overlay plan is put into effect.

NANPA's June 30, 2021 letter to the Commission explains that it and the telecommunications industry will move forward with implementation of the previously approved overlay plan unless directed otherwise by the Commission by August 29, 2021. The Commission will work with NANPA and the telecommunications industry to implement the overlay plan, and will take no action to oppose or modify that plan.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Silvey, Chm., Rupp, Coleman, Holsman, and
Kolkmeier CC., concur.

Woodruff, Chief Regulatory Law Judge

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 11th day of August, 2021.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

August 11, 2021

File/Case No. TO-2022-0010

**Missouri Public Service
Commission**

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.