

**STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION**

At a session of the Public Service  
Commission held at its office in  
Jefferson City on the 19th day of  
June, 2013.

Duane Farrant,

Complainant,

v.

CenturyLink,

Respondent.

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**File No. TC-2012-0394**

**ORDER ADOPTING RECOMMENDED ORDER GRANTING  
MOTION TO DISMISS**

Issue Date: June 19, 2013

Effective Date: July 19, 2013

On May 23, 2012, Duane Farrant filed a complaint with the Missouri Public Service Commission ("Commission") against CenturyLink. On April 18, 2013, the Staff of the Commission filed *Staff's Motion to Dismiss Complaint*, and on May 22, 2013 the regulatory law judge issued a *Recommended Order Granting Motion to Dismiss*, effective on July 19, 2013 by delegation of authority.<sup>1</sup> No party has filed comments opposing the recommended order.

Mr. Farrant alleges in his complaint that CenturyLink has provided inadequate telephone service and that he should receive monetary compensation. As stated in the *Recommended Order Granting Motion to Dismiss*, the complaint should be dismissed

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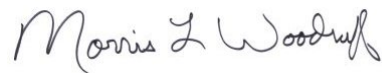
<sup>1</sup> Commission Rule 4 CSR 240-2.070(15)(C).

without prejudice because the pleadings indicate that Mr. Farrant's telephone service is now adequate and the Commission does not have the legal authority to grant Mr. Farrant the monetary compensation he requests. Based on the Commission's independent and impartial review of the record, the Commission will approve and adopt the *Recommended Order Granting Motion to Dismiss* without further hearing.

**THE COMMISSION ORDERS THAT:**

1. The *Recommended Order Granting Motion to Dismiss* issued on May 22, 2013 is approved and adopted based on the existing record without further hearing.
2. The *Recommended Order Granting Motion to Dismiss* is incorporated by reference herein in its entirety as if fully set forth and attached hereto as Appendix A.
3. This order is effective on July 19, 2013.
4. This file shall be closed on July 20, 2013.

**BY THE COMMISSION**



Morris L. Woodruff  
Secretary

R. Kenney, Chm., Jarrett  
and W. Kenney, CC., concur.  
Stoll, C., absent.

Bushmann, Regulatory Law Judge