

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

DeLana Smith-Sattarin,

Complainant.

v.

Southwestern Bell Telephone
Company d/b/a AT&T Missouri,

Respondent.

)
)
)
)
)
)
)
)
)
)
)

Case No. TC-2015-0205

NOTICE

COMES NOW the Staff of the Missouri Public Service Commission, by and through counsel, and for its *Notice* in this matter hereby states:

1. The Commission on September 22, 2016, filed an *Order Dismissing Complaint* in the above-referenced matter. On September 26, 2016, Staff Counsel received Attachment A, an email from the Complainant responding to the dismissal.

WHEREFORE, Staff prays that the Commission will take notice of this response; and grant such other and further relief as the Commission considers just in the circumstances.

Respectfully submitted,

/s/ Whitney Payne

Whitney Payne

Legal Counsel

Missouri Bar No. 64078

Attorney for the Staff of the

Missouri Public Service Commission

P. O. Box 360

Jefferson City, MO 65102

(573) 751-8706 (Telephone)

(573) 751-9285 (Fax)

whitney.payne@psc.mo.gov

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was served by electronic mail, or First Class United States Postal Mail, postage prepaid, on this 27th day of September, 2016, to all counsel of record.

/s/ Whitney Payne

From: [delana746.](#)
To: [Payne, Whitney](#)
Cc: [delana746@gmail.com](#)
Subject: Fwd: Dismissal of Complaint
Date: Monday, September 26, 2016 6:53:24 PM

----- Forwarded message -----

From: "delana746 ." <delana746@gmail.com>
Date: Mon, 26 Sep 2016 18:43:27 -0500
Subject: Dismissal of Complaint
To: Witney.Payne@psc.com
Cc: delana746@gmail.com

Ms. Payne

I checked my emails today and learned my complaint is being dismissed. First, off I do not appreciate the underhanded way this is being handled, because I have not received one call or correspondence by mail telling me this would be the case. This is yet another attempt by AT&T to brush this complaint under the rug and dismiss very legitimate complaints. AT&T still has not addressed any of the issues I raised in my response to the Commission on June 8, 2016. There have been no calls or letters to this affect. So, since this is how the Commission chooses to allow AT&T to go about this matter I will be in contact with the FCC again.

Thank you and have a very pleasant week
DeLana Sattarin