

Valley Woods Water Co. , Inc
341 Valley Woods Rd.
Spokane, Mo 65754

RECEIVED
AUG 05 2010

FINAL CUSTOMER NOTICE

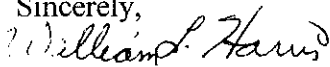
UTILITY OPERATIONS
DIVISION

July 31, 2010

On June 30,2010 the Missouri Public Service Commission (Commission) approved increases in the annual water and sewer operating revenues of Valley Woods Water Co (Company), under the provisions of the Commission's small utility rate case procedure. The Commission has decided increases of \$8,169 in the Company's annual water operating revenues and \$11,569 in the Company's annual sewer operating revenues are warranted, effective August 1, 2010. Set out at the end of this notice is a table that summarizes the approved revisions to the Company's rates that includes a monthly bill comparison for a residential customer using 6,000 gallons of water.

If you have questions about this notice, or about anything else with which I can be of assistance, please feel free to contact me at (417) 443-7633 or (417 840-2355.

Sincerely,


William L. Harris
President

Type of Charge 5/8" Meter	Currant Rates	Approved rates Effective Aug 1, 2010
Monthly Minimum Water Charge (includes 1,000 gal.)	\$ 7.50	\$ 15.97
Usage over 1,000 gals.(per 1,000 gals.)	\$ 2.00	\$ 4.259
Total Monthly Water Bill (at 6,000 gal. usage)	\$ 17.50	\$ 37.27
Total Monthly Sewer Bill	\$ 28.33	\$59.43

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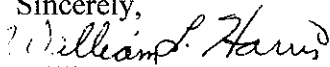
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VALLEY WOODS WATER COMPANY
999 MULBERRY ROAD
HIGHLANDVILLE MO 65669
(417) 443-7633

Office Hours

Monday through Friday 8:00 A.M. – 4:00 P.M.

Rates -Water

Monthly Minimum	(includes usage up to a 1,000 gallons)	\$ 15.97
Commodity Charge	(per each additional 1,000 gallons)	\$ 4.26

Rates-Sewer

Total Monthly Sewer Bill	\$ 59.43
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Schedule of Service Charges

Bills will be mailed on a monthly basis and will indicate the last date on which payment will be considered timely. The customer is allowed a minimum of 21 days from bill rendition (mailing) to pay their bill, after which time it will be considered to be delinquent.

Disconnect Turn-Off Fee	\$ 25.00
Reconnect Turn-Off Fee	\$ 25.00

Payment is due by the 21st of each month and service will be subject to disconnection for payments received after that date. The service may be terminated and not restored except upon payment of the amount due with an additional fee. If your billing history shows you have been late (after the 21st) 5 different months you will be required to put up a deposit for twice your average water bill.

Returned Check Charge

A returned check fee will be charged on any check returned from the bank for insufficient funds.	\$ 29.00
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Service Applications

Applications for service may be obtained in person at 999 Mulberry Road, Highlandville, Missouri or requested by mail.

Deposit or Guarantee Requirements

The Company may require a deposit or guarantee as a condition of new or continued service.

Billing and Estimated Billing

Water bills are mailed monthly. The bills provide the beginning and ending meter readings dates, water usage, and previous or credit balances and the bill due date. Estimated billings may occur in cases of extreme weather conditions, emergencies or lack of access to the customer's premises.

Customer Payment

Payment due date is the 21st day of the month. Payments may be made in person at the office or by mail.

Termination of Service, Disconnection and Reconnection

Service will be discontinued for non-payment of delinquent accounts with prior notification to the customer. Service will not be restored without prior payment of the delinquent amount plus turn-on and turn-off fees.

Service may be discontinued by the customer by giving a minimum of 24 hours notice to the Company during its regular office hours that water service is to be discontinued.

To avoid discontinuance of service during a period of absence from the address please contact the office with the information concerning length of absence, alternate billing address or pre-payment based on estimated averages.

Responsibility for Distribution Mains, Service Connections and Water Meters.

In general, the company is responsible for repairing and maintaining the distribution mains, the water meters, and the service lines and connections up to the meter, and you are responsible for all lines, connections etc. from the meter to and inside your property and home.

Valley Wood Water Company, Inc. is a regulated public utility and you as its customer are governed by applicable law including but not limited to Chapters 386 and 393 of the Missouri Revised Statutes and title 4, Division 240 of the Missouri Code of State Regulations.

This information is being provided in accordance with CSR 240-13.040, which rules of Missouri Public Service Commission which regulate investor owned utilities.

The customer has a right under procedures in 4 CSR 240-2.070 to file formal or informal complaint with the MO Public Service Commission. If you have an inquiry, billing question or service-related problem that your utility provider cannot answer, please contact the PSC at P.O. Box 360 Jefferson City, MO 65102-0360 or toll free at 1-800-392-4211 or visit the PSC Website at www.psc.mo.gov.

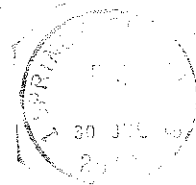
The Office of the Public Counsel represents the interest of the utility consumers in proceedings before the Mo Public Service Commission. You may contact them at P.O. box 2230 Jefferson City, MO 65102-2230 or 573-751-4857 or at mo-opc.org.



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Valley Woods Water Co LLC
Mailing
July 31 2010

Elley Woods Water Co INC
19 Mulberry Rd.
Highlandville MO 65669



Public Service Commission
PO BOX 360
A.T. Jim Russo
Jefferson City MO 65102

6510230360

