

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Beverly Roberson,)	
)	
Complainant,)	
)	
v.)	<u>File No. EC-2010-0258</u>
)	
The Empire District Gas Company,)	
)	
Respondent.)	

NOTICE OF COMPLAINT

Issue Date: March 16, 2010

The Empire District Gas Company
P.O. Box 127
602 S. Joplin Ave.
Joplin, Missouri 64802

CERTIFIED MAIL

On March 9, 2010, Beverly Roberson filed a complaint with the Missouri Public Service Commission against The Empire District Gas Company, a copy of which is enclosed. Pursuant to 4 CSR 240-2.070, Respondent shall have 30 days from the date of this notice to file an answer or to file notice that the complaint has been satisfied.

In the alternative, the Respondent may file a written request that the complaint be referred to a neutral third-party mediator for **voluntary mediation** of the complaint. Upon receipt of a request for mediation, the 30-day time period shall be tolled while the Commission ascertains whether or not the Complainants are also willing to submit to voluntary mediation. If the Complainant agrees to mediation, the time period within which an answer is due shall be suspended pending the resolution of the mediation process. Additional information regarding the mediation process is enclosed.

If the Complainant declines the opportunity to seek mediation, the Respondent will be notified in writing that the tolling has ceased and will also be notified of the date by which an answer or notice of satisfaction must be filed. That period will usually be the remainder of the original 30-day period.

All pleadings (the answer, the notice of satisfaction of complaint or request for mediation) shall be mailed to:

Secretary of the Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102-0360

A copy shall be served upon the Complainant at the Complainant's address as listed within the enclosed complaint. A copy of this notice has been mailed to the Complainant.

BY THE COMMISSION



Steven C. Reed
Secretary

(S E A L)

Dated at Jefferson City, Missouri,
on this 16th day of March, 2010.

Pridgin, Senior Regulatory Law Judge

Copy to: Beverly Roberson
210 N. Kentucky
Carterville, Missouri 64835