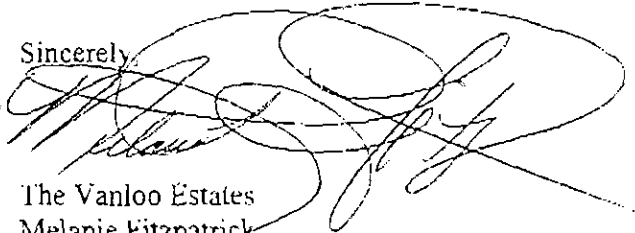


FILED  
September 3, 2008  
Data Center  
Missouri Public  
Service Commission

August 30, 2008

The residents of Vanloo Estates are willing to enter into mediation regarding our complaint against Aqua Missouri. We have spent our personal time pursuing this matter; to make this more convenient for the residence of the Vanloo Estates, if possible, we request the mediation be made by phone.

Sincerely,



The Vanloo Estates  
Melanie Fitzpatrick  
(573) 690-2447

**RECEIVED**

SEP 03 2008

CUSTOMER SERVICES  
PUBLIC SERVICE COMMISSION