

EXHIBIT A



March 13, 2019

Dear Sir or Madam,

Mercy is committed to providing exceptional health care to all their communities. To help achieve this goal, we are improving the provider and patient medical services with new technology. This is aimed to refine safe, accurate information sharing, and educated HIPPA compliant communication between the hospital staff and departments to care for all customers.

To accomplish this, Mercy is requesting from Verizon, 2,000 contiguous DID numbers to be put into service as soon as possible. We have an expected date no later than May 30, 2019. If unable to acquire these adjoining numbers for Mercy Hospital Washington, it will impede the ability to deploy this new technology and hinder Mercy's objective of being a leader in providing safe and secure health care, for which we are known.

Mercy is committed to the care and safety of our customers and this new range of numbers will continue to help us achieve that effort. Our providers and customers expect a high-level of service and the contiguous numbers would strengthen Mercy's position in delivering the required expectations to all communities.

Site Location:
Mercy Hospital Washington
901 East 5th Street
Washington, MO 63090

Switch Clli: STLTMOBODS1
Rate Center: WASHINGTON
ILEC TN: 6363900000
Customer ID: 36065596
Address ID: 120225633

The point of contact for this request is:

Thomas Schaefer
Manager Telecom – Mercy
3637 South Geyer Road
Sunset Hills Mo 63127
(314) 364-3575
Thomas.schaefer@mercy.net

Sincerely,

A handwritten signature in black ink, appearing to read "Tom Schaefer", written over the printed name.

Thomas Schaefer
Manager Telecom - Mercy