



WHEREFORE, the Applicant requests the Commission to issue an order granting the Applicant a registration to offer and provide interconnected voice over Internet protocol service in the exchanges listed in the Affidavit.

Respectively submitted,

/s/ Mark W. Comley

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Attorneys for Synety, Inc.

#### **CERTIFICATE OF SERVICE**

I hereby certify that a true and correct copy of the above and foregoing document was sent via e-mail on this 5th day of November, 2015, to General Counsel's Office at [staffcounsel@psc.mo.gov](mailto:staffcounsel@psc.mo.gov); and Office of Public Counsel at [opcservice@ded.mo.gov](mailto:opcservice@ded.mo.gov).

**/s/ Mark W. Comley**

## AFFIDAVIT

I, Paul Williams, a natural person, do hereby swear and affirm that I am an officer or general partner of Synety, Inc. ("Applicant"), and that the following statements are true and correct to the best of my knowledge and belief:

(1) The location of the principal place of business and the names of the principal executive officers of the Applicant: 320 Congress Street, Boston MA 02110, Paul Williams

(2) Each exchange, in whole or in part, of a local exchange company in which the Applicant proposes to provide interconnected voice over Internet protocol service:

Statewide

(3) That the Applicant is legally, financially, and technically qualified to provide interconnected voice over Internet protocol services;

(4) That the Applicant is ready, willing, able, and will comply with all applicable state and federal laws and regulations imposed upon providers of interconnected voice over Internet protocol services;

(5) That the Applicant will charge and collect from its end user customers on interconnected voice over Internet protocol service, and remit to the appropriate authority, fees and surcharges in the same manner as are charged and collected upon end user customers of local exchange telecommunications service and remitted by local exchange telecommunications companies, including but not necessarily limited to:

- (a) Telecommunications programs under section 209.255, RSMo;
- (b) Missouri universal service fund under section 392.248;
- (c) Local enhanced 911;
- (d) Any applicable license tax;

(6) That the Applicant will remit the annual assessment imposed by the Commission under section 386.370, RSMo;

(7) That the Applicant will file, either directly or indirectly through an affiliated competitive local exchange carrier, with the Commission an annual report at a time and covering the yearly period fixed by the Commission;

(8) That the Applicant has established a process for handling inquiries from customers concerning billing issues, service issues, and other consumer-related complaints. Consumer complaints may be directed to:

Warren Doyle, IT-MIS, [warren.doyle@synety.com](mailto:warren.doyle@synety.com), (617)982-1600

and

(9) The Applicant's interconnected voice over Internet protocol service meets the following criteria:

- (a) Enables real-time, two-way voice communications;
- (b) Requires a broadband connection from the user's location;
- (c) Requires Internet protocol-compatible customer premises equipment; and

(d) Permits users generally to receive calls that originate on the public switched telephone network and to terminate calls to the public switched telephone network.

This concludes my affidavit.

Signature *Paul Williams*  
Printed Name PAUL WILLIAMS  
(Title) Director

City & County Leicester / Leicestershire  
State of United Kingdom  
Country of United Kingdom  
Subscribed and sworn before me this 3rd day of November, 2015

S. PHILIPPON-THOMAS  
Notary Public  
Leicester, England

*Sophie Philippon-Thomas*  
Notary Public for England & Wales  
Paul House, 1 Waterloo Way  
Leicester, LE1 6LP, UK.

Notary Seal:

*My commission expires  
with my wife*



Seal & Protocol number: NOT1/2015.272

# STATE OF MISSOURI



**Jason Kander**  
**Secretary of State**

CORPORATION DIVISION  
CERTIFICATE OF GOOD STANDING

I, JASON KANDER, Secretary of State of the STATE OF MISSOURI, do hereby certify that the records in my office and in my care and custody reveal that

***SYNETY, INC.***

using in Missouri the name

***SYNETY, INC.***  
***F001322715***

a DELAWARE entity was created under the laws of this State on the 22nd day of June, 2015, and is Good Standing, having fully complied with all requirements of this office.

IN TESTIMONY WHEREOF, I hereunto set my hand and cause to be affixed the GREAT SEAL of the State of Missouri. Done at the City of Jefferson, this 3rd day of November, 2015.

  
Secretary of State

Certification Number: CERT-11032015-0050

