

INITIAL CUSTOMER NOTICE

December 17, 2009

Dear Customer:

On November 3, 2009, Valley Woods Water Co. Inc. (Company) submitted a request for increases in its annual water and sewer operating revenues to the Missouri Public Service Commission (Commission). The reason for the increase is to cover increases in expenses and/or investments in the Company's facilities.

By its request, the Company is seeking changes to its customer rates intended to generate increases in its annual water and sewer operating revenues of \$2,880 (approximately 40%) and \$1,488 (approximately 14%), respectively. At the end of this notice is a table that compares the Company's current residential customer rates and the proposed residential rates.

To provide comments regarding the Company's revenue increase requests, or comments regarding recent service-related problems, please contact the Commission Staff and/or the Office of the Public Counsel (OPC) ***within 30 days of the date of this notice***. Your comments should include a reference to case numbers WR-2010-0139 and SR-2010-0140. The Commission Staff and the OPC will review all customer comments submitted in response to this notice. All comments will be filed in the official case file for review by the Commissioners.

To submit your comments in writing:

Public Service Commission
Attn: Water/Sewer Dept.
P.O. Box 360
Jefferson City, MO 65102
Phone: 800-392-4211
Fax: 573-751-1847
E-Mail: water.sewer@psc.mo.gov

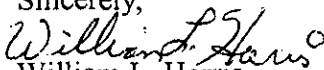
Office of the Public Counsel
Attn: Water/Sewer Dept.
P.O. Box 2230
Jefferson City, MO 65102
Phone: 866-922-2959
Fax: 573-751-5562
E-Mail: mopco@ded.mo.gov

To submit your comments via the Commission's Website:

- (1) go to <http://www.psc.mo.gov>;
- (2) click on "EFIS / Case Filings" on the menu bar on the left side of the page;
- (3) on the next page, click on the "Public Comment" icon under Submit Public Comments; and
- (4) fill out and submit the Public Comments form, including one of the case numbers shown above. (To submit comments for both cases, the process must be repeated for each case number.)

If you have any questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me at (417) 443-7633.

Sincerely,


William L. Harris
President

Rate comparison charts are located on next page

Water

<u>Type of Charge</u>	<u>Current Rates</u>	<u>Proposed Rates</u>	<u>Amount of Rate Change</u>
Monthly Minimum Water Charge (includes 1,000 gallons)	\$ 7.50	\$10.50	\$3.00
Water Usage Over 1,000 gallons (per 1,000 gallons)	\$ 2.00	\$ 2.80	\$0.80
Total Monthly Water Bill (at 6,000 gallons usage)	\$17.50	\$24.50	\$7.00
Water Service Connection Fee	\$275	\$500	\$225

Sewer

<u>Type of Charge</u>	<u>Current Rates</u>	<u>Proposed Rates</u>	<u>Amount of Rate Change</u>
Monthly Sewer Charge	\$28.33	\$32.30	\$3.97
Sewer Service Connection Fee	\$1,150	\$2,500	\$1,350



CK 1928

USPS Receipt for Money or Services

Post Office		Station		Receipt Number 43	
<input type="checkbox"/> P.O. Receipt for Money		Finance Number		Unit ID	
Receipt for: (Indicate purpose)				AIC Number	
Received from: (show address only when receipt is mailed)				Amount \$ 17.60	
<input type="checkbox"/> P.O. Box/Caller Service Fees		Information on your PS Form 1093, Application for Post Office Box or Caller Service, must be updated if it is changed. For regulations pertaining to P.O. Boxes, see rules for use of Post Office Boxes and Caller Service on PS Form 1093.			
Customer name:		Amount \$		AIC Number	
Box/Caller Number(s)		<input type="checkbox"/> For one semiannual payment period (AIC 158) <input type="checkbox"/> For annual payment period (AIC 115) <input type="checkbox"/> Reserved Number Fee (AIC 115) (Ending date / /) (mm/dd/yyyy)		Postmark	
Certifying Signature					

RECEIVED

DEC 21 2009

Valley Woods Water Co Inc
999 Mulberry Rd
Highlandville Mo 65669

UTILITY OPERATIONS
DIVISION

December 17, 2009

Small Utility Rate Case Nos WR-2010-0139 & SR-2010-0140

Dear Mr. Russo

Enclosed is a copy of the Initial Customer Notice for the above case. Also enclosed is the receipt for postage to mail the Notice. This letter serves as the written statement that we mailed the Notice on December 17th 2009.

We apologize that we are late sending it out

Sincerely,

William L Harris

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