

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the matter of The Empire District Gas)	
Company of Joplin, Missouri for Authority to)	Case No. GR-2009-0434
File Tariffs Increasing Rates for Gas Service)	Tariff No. YG-2009-0855
Provided to Customers in the Missouri Service)	
Area of the Company.)	

**EDG'S RESPONSE TO STAFF RECOMMENDATION
REGARDING PROPOSED CUSTOMER NOTICE**

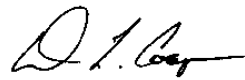
Comes now The Empire District Gas Company (EDG or Company), and, in response to the Staff Recommendation Regarding Proposed Customer Notice, states as follows to the Missouri Public Service Commission (Commission):

1. On August 7, 2009, the Staff of the Commission filed its recommendation regarding the proposed customer notice wherein it proposed two alternative customer notices (Appendices A and B) based on the Staff's experience and concerns resulting from the notice process in Case No. GR-2009-0355.
2. EDG has no objection to either proposed alternative (Appendix A or Appendix B). However, EDG would like to note two matters for the Commission's consideration.
3. First, as EDG has indicated in prior pleadings, EDG needs to have a final and ordered notice by August 24, 2009, in order to complete printing in time to utilize its billing cycle. If EDG is not able to utilize the normal billing cycle, EDG, and ultimately the customers, will incur additional costs related to the mailing of the notices.
4. Second, previous customer notice proposals have contemplated separate notices for EDG's North and South systems and its Northwest system. Appendix A to

the Staff Recommendation contains the North and South system information, while Appendix B to the Staff Recommendation contains the Northwest system information. If either of these forms is chosen, EDG will need to complete a notice in similar form for the other system.

WHEREFORE, EDG requests that the Commission consider the information provided herein.

Respectfully submitted,



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ATTORNEYS FOR
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CERTIFICATE OF SERVICE

I do hereby certify that a true and correct copy of the foregoing document has been sent by electronic mail this 11th day of August, 2009, to:

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